



Town of Johnstown

TOWN COUNCIL ANNUAL STRATEGIC PLANNING

165 Settler Way, Johnstown, Colorado
Saturday, March 18, 2023 at 9:00 AM

MISSION STATEMENT: Enhancing the quality of life of our residents, businesses, and visitors through community focused leadership.

AGENDA

TEAM BUILDING

KEY ACTION ITEMS

- [1.](#) Potential Referendums - 2024
- [2.](#) Broadband Presentation
- [3.](#) Commission/Committee Listings

PRIORITY BUILDING

- [4.](#) Current Project Status
- [5.](#) Community Survey - Presentation
6. Budget Priorities and Requests for 2024
7. List of 4
 - * What's Working
 - * What's Not Working
 - * Missing
 - * Confusing

MAYOR AND COUNCILMEMBER FINAL COMMENTS

ADJOURN

AMERICANS WITH DISABILITIES ACT NOTICE

In accordance with the Americans with Disabilities Act, and other applicable laws, persons who need accommodation in order to attend or participate in this meeting should contact Town Hall at (970) 587-4664 no later than 48 hours before the meeting in order to request such assistance.

The Community That Cares

johnstown.colorado.gov

P: 970.587.4664 | 450 S. Parish Ave, Johnstown CO 80534 | F: 970.587.0141



Town of Johnstown

MEMORANDUM

TO: Honorable Mayor Gary Lebsack & Town Councilmembers

FROM: Matt LeCerf, Town Manager

CC: Mitzi McCoy, Deputy Town Manager

DATE: March 20, 2023

SUBJECT: Potential Referendum – April 2024

In April 2024, we expect to have an election for Council, pending applications for candidates. This will be dependent upon the number of applicants compared to the number of vacancies in 2024. During these elections, this also represents the best time in which to have referendums on the ballot to control costs. Referendums can address many different initiatives including, but not limited to sales & use tax questions, amendments to our home rule charter, and exemptions or opt-outs from state laws in certain instances.

As we look toward 2024, two potential topics have percolated as potential referendums that may be considered by Council to add to the April 2024 ballot. The measures would need to be approved by the voters. Those items include:

1. *Creation of a Water Policy* – These would be high level items that could be included into the Johnstown Home Rule Charter to ensure a long-term strong position with respect to our water resources. Our Water Attorney and Water Engineers have provided policy positions attached that you may want to consider.
2. *ACLU Notice* – If you will recall, the ACLU provided the Town with a letter regarding concerns about the terms by which citizens of Johnstown can run for Mayor or Council. Our current Home Rule Charter bars everyone convicted of a felony from running for Johnstown Council. Based on a recent court case in Arapahoe County, our Home Rule Charter may be in conflict with the Colorado Constitution and requires a narrower definition of felonies that prohibit residents seeking election to Johnstown Council.

Does Council want to address these two items or any other critical topic in the next general local election?

The Community That Cares

johnstown.colorado.gov

P: 970.587.4664 | 450 S. Parish Ave, Johnstown CO 80534 | F: 970.587.0141

The Town of Johnstown continues to acknowledge that the acquisition and protection of water resources for the health and protection of its current and future citizens is of paramount importance. Therefore, the Town adopts the following requirements and conditions:

1. Developers of new housing, commercial, or other projects must dedicate sufficient water to the Town to supply the raw water necessary to supply such projects. In certain circumstances, where the Town determines the economic benefit to the Town is sufficient, the Town may provide the necessary water for development under such terms and conditions as the Town decides.
2. The Town will continue to act to protect water rights under its control through the water court process including by filing additional cases to change the decreed use of the water where necessary and entering into other cases to protect its then existing water portfolio.
3. The Town recognizes that water rights that have been changed to allow municipal use within the current or future boundaries of the Town provide more certainty and so a greater value to the Town and so a differential in SFE and Water Court Costs is appropriate.
4. The Town will not sell or otherwise transfer any water rights it acquires through dedication or from purchase, except when necessary to fund capital improvement projects directly related to supplying water for current or future development and supplying the waste water treatment associated with those uses. However, the Town will retain sufficient water resources above the Town's annual need to assure that the Town will have adequate water supplies in times of extended drought.
5. Except as set forth in #4, above, the Town will not transfer any water outside of its ownership and portfolio unless the Town receives, at a minimum, an equivocal drop for drop yield on the water exchange.
6. The Town will maintain a water portfolio that will be greater than or equal to 1.2 times the acre foot volume treated at the Johnstown Water Treatment Plant each year.



Town of Johnstown

BROADBAND

Matt LeCerf, Town Manager

March 2023

Overview

Item #2.

- The Past – What’s Happened
- The Current – Where are We?
- The Future - Options

What's Happened

- Senate Bill – 152
 - The law excludes local governments from entering into the broadband market and prohibits most uses of municipal or county money for infrastructure to improve local broadband service without voter permission.
- April 2020
 - Referendum to Opt-Out from SB 152
 - Yes – 1972 (~80%)
 - No – 465 (~20%)

What's Happened

- March 2021
 - Johnstown collaborates with Berthoud, Mead, & Milliken on a Regional FRP for a Broadband feasibility study with the following focuses:
 - Inclusive – For Everyone!
 - Symmetrical High Speed
 - Reliable
 - Reasonable Cost
 - To the extent possible and feasible it would consider the following models
 - Open Access Provider
 - Public-Private Partnership
 - Regional (Authority)/Municipal Owned Utility
 - Additional Providers/Competition



What's Happened

- October 2021
 - Magellan Advisors Presents its findings to the 4 communities
 - Option 1 – Find a Private-Public Partnership
 - Loveland Pulse
 - Allo
 - High Line
 - Option 2 – Regional Authority may lead to effective strategy
- January 2022 – October 2022
 - 4 Towns authorized to move forward on an MOU with Allo Fiber to explore the alternatives
 - Negotiations breakdown when Allo Fiber cannot commit to a ubiquitous network – creating winners and losers on service
 - Requested discount on permitting – violation of law unless unique/comprehensive service.



Where Are We Now?

Item #2.

- Opportunities and what are others doing?
 - Colorado Broadband Office will receive ~\$750M over next 3 years for grant funding and matching funds.
 - Larimer County is pursuing placing dark fiber trunklines down the section lines in the Community.
 - Conversation with Weld County about interest in a work session to find broadband solutions in our micro region.
- Franchise Agreements
 - Town is working through 2 franchise agreements for cable/internet services.
 - 1 Unclear timetable to deploy service

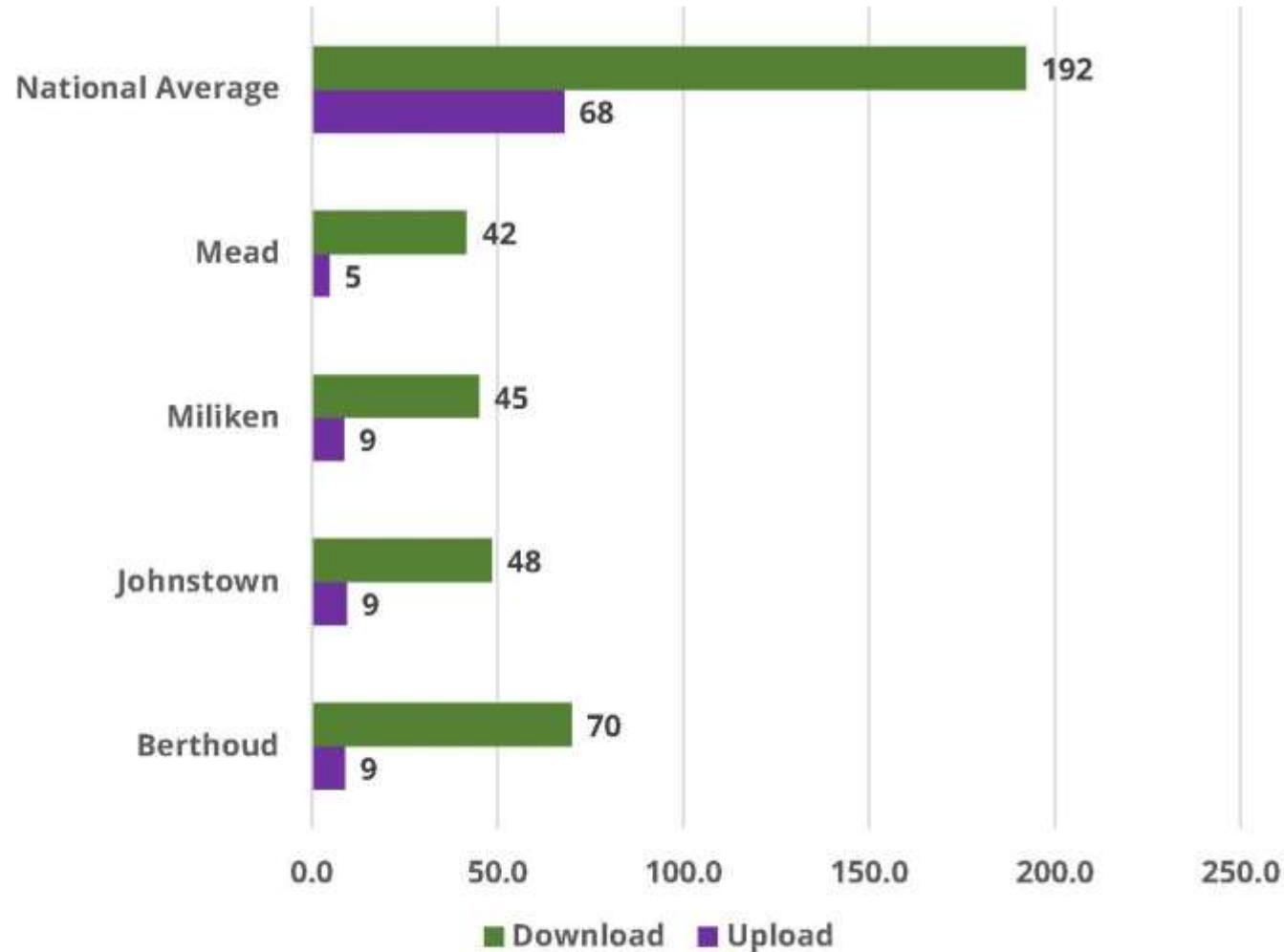


Town of Johnstown

johnstown.colorado.gov | 970-587-4664

4 TOWNS BROADBAND PROFILE

WHAT SPEEDS DO RESIDENTS RECEIVE



COMPARED TO NATIONAL AVERAGES

Residents of the 4 Towns tested their internet speeds at home and in all cases, speeds were considerably less than the national average.

Download speeds were 2-5 times less than the national average while upload speeds were 6 to 12 less than the national average.

National Averages provided by Ookla as of 2021.

4 TOWNS BROADBAND PROFILE

	Berthoud	Johnstown	Mead	Milliken
<u>ACCESS</u> % of residents that have internet access at home	98%	99%	99%	99%
<u>ESSENTIAL UTILITY</u> % of residents that believe internet access is an essential utility	96%	96%	95%	96%
<u>SATISFACTION LEVELS</u> % of residents that are somewhat or very dissatisfied with their internet service	26%	57%	41%	75%
<u>WILLING TO SWITCH</u> % of residents that said they would switch to a local provider if available	96%	97%	98%	97%
<u>TOP ISSUES</u> Most important factor contributing to dissatisfaction levels	Reliability #1 Speed #2 Across All 4 Towns			

COSTS OF UPGRADING BROADBAND

Broadband providers and municipalities invest in fiber to the home (“FTTH”) to provide the fastest, most reliable broadband with symmetrical speeds and to support long-term growth.

The costs of bringing FTTH to the 4 Towns is \$60 million in total capital expenditures.

	Fiber Distribution	Fiber Drops	Electronics	Vehicles	Software	Total Capital
Berthoud	\$ 10,371,394	\$ 3,392,820	\$ 1,050,000	\$ 650,000	\$ 1,500,000	\$ 16,964,214
Johnstown	\$ 12,081,581	\$ 3,701,160	\$ 1,050,000	\$ 650,000	\$ 1,500,000	\$ 18,982,741
Mead	\$ 8,512,144	\$ 1,681,020	\$ 1,050,000	\$ 650,000	\$ 1,500,000	\$ 13,393,164
Millikin	\$ 6,531,338	\$ 1,858,140	\$ 1,050,000	\$ 650,000	\$ 1,500,000	\$ 11,589,478
Total	\$ 37,496,456	\$ 10,633,140	\$ 4,200,000	\$ 2,600,000	\$ 6,000,000	\$ 60,929,596

The Future - Options

- Allow Franchise Agreements
 - Pros
 - Private industry delivers service to the community
 - No public funding to support the services
 - Cons
 - Cannot control level of service
 - Fiber option will probably not occur soon, if at all
- Re-engage with Allo
 - Pro
 - Fiber to the home - symmetrical
 - Private funding only
 - Con
 - No clear timetable for services to homes
 - Winners and Losers – not ubiquitous
 - May not commit if no permitting discount



The Future - Options

Item #2.

- Public Sector – Authority
 - Preliminary interest exists to explore an authority from other entities
 - Pros
 - Control our destiny
 - 100% ubiquitous
 - Fiber to the home service - symmetrical
 - There may be partners (Weld, Larimer, Municipality)
 - Great economic development tool
 - Grants to help leverage the project
 - Con
 - Challenging
 - May include start up costs from participants - ~ \$1M total
 - Grants are no guarantee



Town of Johnstown

johnstown.colorado.gov | 970-587-4664

The Future

Item #2.



Thoughts,
General
Direction, &
Questions



Town of Johnstown
johnstown.colorado.gov | 970-587-4664



Town of Johnstown

MEMORANDUM

TO: Honorable Mayor Lebsack & Town Councilmembers

FROM: Matt LeCerf, Town Manager

CC: Mitzi McCoy, Deputy Town Manager

DATE: March 18, 2023

SUBJECT: Commission/Committee Listings

As you are aware, the responsibility of being an elected official unfortunately doesn't just start and stop on any given Monday for a Council meeting or work session. There are a number of both local and regional partnerships that we are actively engaged in so that the community is represented and has a voice. To support these relationships and projects, elected officials and staff members participate with many commissions and committees listed. Each year these liaisons and staff memberships are reviewed for completeness and general interest in active participation. Accordingly, the intent is to review the list of commissions and committees to ensure they are complete (we aren't missing any groups) and to make sure we have representation (elected and/or staff) as necessary and appropriate.

The Community That Cares

johnstown.colorado.gov

P: 970.587.4664 | 450 S. Parish Ave, Johnstown CO 80534 | F: 970.587.0141

2022	Meeting location	Meeting date & time	Council Liaison	Staff Liaison	Member info
Cemetery Committee	As needed	As needed	Chad Young	Hannah Hill, Troy White	Volunteers, not appointed
Planning and Zoning Commission	Town Council Chambers	2nd & 4th Wednesdays 7PM	N/A	Kim Meyer	Appointed for 4 yr term or until successor takes office Sec 2-182
Tree Board	As needed	One time Annually	Council as Board		
External Committees:					
CML Legislative Review Committee	Varied	Quarterly	Troy Mellon	Matt LeCerf	
CML Policy Committee	Varied	Quarterly	Troy Mellon	Matt LeCerf	
Glen A. Jones Library	Library	3rd Tuesday at 7PM	Chad Young	N/A	
Highway 34 Coalition	Varied	1st Thursday at 4:30 TBC	Troy Mellon	PW Director	
I-25 Coalition	Varied	1st Wednesday at 6:30 TBC	Troy Mellon	Matt LeCerf	
Johnstown Downtown Development Association	TopCo Reality	2nd Tuesday at 11:30AM	N/A	Sarah Croswaite	
Johnstown Historical Society	Senior Center	??	Chad Young	N/A	
Johnstown Housing Authority	Varied	Quarterly	Jesse Molinar	N/A	
Larimer County Behavioral Health Policy Council	Varied - County buildings Ft. Collins and Loveland	1st Monday 8-10AM			LCBHPC did note they'd waive the Larimer Resident policy for our representative
Larimer County Liaison					Do we want to have one?
North Front Range MPO (Metro Planning Org)	Varied	1st Thursday 6PM	Troy Mellon	Troy White	
VFW/American Legion/JM Post			Damien Berg		
Weld County Liaison					Do we want to have one?
YMCA- Local Board			Troy Mellon		
Johnstown Senior Committee					Do we want to have one?
Ad-Hoc/Temporary Committees					
Pool Exploratory	Town Hall	TBD	Dianne Morris	Mitzi McCoy	
Meteorite Committee	Varied		Chad Young	Jamie Baker	



Town of Johnstown

MEMORANDUM

TO: Honorable Mayor Lebsack & Town Councilmembers

FROM: Matt LeCerf, Town Manager

CC: Mitzi McCoy, Deputy Town Manager

DATE: March 18, 2023

SUBJECT: Current Project Status

The information contained in this memorandum is to provide the Town Council with a general status report of various projects, programs and processes currently underway in the organization. Understanding the various activities may also facilitate the Council recognizing something that we are currently not pursuing that they would like new or additional focus toward implementing or completing. While there is no general discussion planned for this memorandum, Council is welcomed to ask questions and engage in discussion related to the contents of this document or any other matter they feel is critical to include during the Priority Building segment of the days meeting.

Administration, HR & Planning

- *Strategic Planning* – Town Staff continues to work on the strategic planning for the organization. A future update will be provided to Council sometime during the Summer of 2023 to gain additional feedback from Council and then the Community. and ultimately Staff hopes to present final approval before the end of the 2023 year.
- *Pool Request for Proposal (RFP)* – The Town has received four RFPs for the Pool Financial Feasibility Study. A recommendation by Staff is scheduled for March 20, 2023. Concurrently, we are working to identify residents who requested to be part of the exploratory committee to verify their interest and availability. We expect this project to formally kick off at the beginning of April.
- *Little Thompson Water District Intergovernmental Agreement (IGA)* – The IGA with Little Thompson Water District continues to move forward. The final version is expected to be presented to Council for formal adoption not later than June 30, 2023. Some of the elements proposed to be included in the new IGA will be defined boundaries for service areas, greater clarity on emergency interconnects, and alternatives for Return Flow Obligations.

The Community That Cares

www.TownofJohnstown.com

P: 970.587.4664 | 450 S. Parish Ave, Johnstown CO | F: 970.587.0141

- *Milliken IGA* – Town Staff is working with Milliken on a cooperative intergovernmental agreement for both jurisdictional boundary and 208 boundary agreements. A 208 boundary addresses sanitary sewer service territory service areas. Also included in this will be language regarding mutual planning initiatives and cost sharing on roadway improvements which preliminarily may include but not limited to Weld County Road 19 and Highway 60.
- *CDOT Devolution* – The Town and the Colorado Department of Transportation continued work on the proposed devolution of the East Frontage Road from CDOT to the Town of Johnstown. An initial review has been completed and the area planned for devolution will be northbound from WCR 50/LCR14 to Ronald Reagan Blvd. Town Staff recently completed a visual drive through of the roads current condition and intends to make requests to CDOT for various areas and segments to be improved to a reasonable condition prior to the devolution being executed or a guarantee that the improvements will take place in a reasonable amount of time. This will help to prevent the Town from accepting a road which needs immediate improvements.
- *Master Park Planning* – Based on the outcome of the Pool RFP, the Town will issue an RFP for Master Park Planning. This may include the 60 acres of land that was recently donated to the Town at the corner of Centennial Dr. & Parish Ave. and/or the Letford Elementary School site. Locations of the master planning will be based on the outcomes and decisions made for the Pool RFP. This will be a comprehensive master plan for the site based on feedback from the Community and Council.
- *Johnstown Housing Authority* – The Housing Authority continues to move forward with the USDA on completing its loan payoff. At that time, the Town will provide the funding to JHA to pay off the loan and begin paying the Town. The loan from the Town includes interest in accordance with the agreements between the Town of Johnstown and the Johnstown Housing Authority.
- *Senior Center Transition* – The Town has received a planned retirement notice from Shirley Gamez from the Senior Center, scheduled in September 2023. We wish her nothing but the best as she looks forward to rest and relaxation. Currently the Town funds the Senior Center with a facility, vehicle insurance, all utilities, an employee, and other miscellaneous services. Annual costs are around \$200,000 annually. No internal decision has been made on the direction of how this program will operate in the future given the pending retirement. We are exploring options that could include continuing the program in its current condition under the auspices of the Town or moving the Senior services to another entity such as the Johnstown YMCA Recreation Center or some other facility for the benefit of the Town and the Senior Center.
- *E-Force Transition and Integration* – The E-Force software transition for Municipal Court will run its first docket through the system on March 20. This transition will help gain greater efficiencies including eliminating duplication of citation issuances and streamlined processes for looking up citation information with payment information into

one system. All citations are entered or scanned into the system by the police officer and then they load directly into the court system to minimize errors in data entry.

- *Economic Development* – Projects like Ledge Rock and Bucee’s continue to progress. Their greatest obstacle currently is completing the realignment of the ditch prior to the water season. The Town does not anticipate calling for water until after April 15 to give them a little bit more room to complete the work on this important ditch.
- *Downtown Development Authority* – As we look forward to continuing to build on the success of the downtown, a natural transition may include an exploration of the merits and value add of a downtown development authority. With this tool, tax increment financing can be generated to help with other downtown initiatives and improvements to expand the downtown footprint. While nothing has been done on this yet, internal discussions and hopefully and investigation of if this is an opportunity will be explored.
- *Johnstown Web Accessibility Plan & 508 Compliance* – The accessibility and transparency of Town information is a priority, specifically as it relates to our increasing customer engagement on digital platforms: the website, social media, and other Software as a Service (SaaS) solutions. The importance of information accessibility is to provide information in a way that does not rely on sight alone to understand the message. The Town is committed to online accessibility for all residents and has prepared a Web Accessibility continuing action plan to identify online barriers to accessibility and opportunities to remove those barriers for people with disabilities through policy modification and training. We do this by partnering with digital solutions that already prioritize 508 compliance measures, by scanning all pages of our website weekly for violations and correcting them, and by prompting departments to provide information in accessible formats over non-accessible formats (as might have been the case in the past). The Town's Web Accessibility Plan assists with a long-term strategic approach to continue improvements to the accessibility of the Town's web-based technology.
- *Updated Land Use Code* – The updated land use code revisions have been submitted to the Planning Department by both Councilmembers and Staff – thank you for your review and comments of this critical document. We are hopeful that the code is in completed form sometime at or around the end of March and we will then begin public hearings in April for formal adoption in May. This document will complement the Comprehensive Plan and help us to create more dynamic community design and diverse housing and developments in the Community.
- *Salary Study* – In 2023, we will perform a compensation study. The Compensation Study will include a comprehensive review of the Town’s current pay structure, a review of all job descriptions for current full time, part time positions as well as anticipated positions. Validation of the Town’s market definition and data analyzing from multiple sources will also be included to ensure the Town aligns properly to provide a competitive salary. The last major salary adjustment was done in the beginning of 2022 and helped get us up to par with our neighboring communities. Inflation increase by almost 8% in 2022 and while other communities made some sort of inflationary adjustment, the Town did not.

Ensuring we are competitive with our neighboring communities helps prevent both employee losses and ensure a high-quality workforce inside of the organization. It also allows us to ensure applicants are both capable and a good culture fit in the organization.

- *Economic Development Progress* – Since 2021, the Town has submitted on 20 Request for Information (RFI's) on potential projects through Upstate Colorado. This breakdown by year is as follows:
 - 2021: 9
 - 2022: 8
 - 2023: 3

There is also a strong availability of land for flex, office, and/or light industrial consisting of 334.47 acres. Finally, construction currently appears stable, with flex, office, and/or light industrial building space with 184,078 SF available or in active construction.

Police

- *Police Remodel* – A design contract is expected soon with D2C Architects for the remodel of The Town of Johnstown Police Department Headquarters. Facility programming was completed in 2020 and we are now ready to move forward with the design stage for the remodel. Some of the notable improvements will/may include an increased evidence area, (specifically for controlled substances and other critical and sensitive documents), better functionality of the sallyport for vehicles and suspects, better accessibility into the facility from the street, and additional secured areas for offices and operations.
- *Police Staffing* – Four new police officers are approved in the budget, which are currently in various stages of advertising or hiring. Also, it is important to note that the Town is working on completing grant documentation to include a mental health professional to assist officers on various calls that they respond to during their regular course of work.
- *Co-Responder Program* – The PD was recently advised that a grant has been approved for a co-responder program. The Town is now working on an MOU with Johnstown Heights to solidify these services. The co-responder program would pair up a full-time mental health professional with one of our police officers to respond to calls/people who are experiencing a mental health crisis. This would allow our officers to intervene and provide immediate mental health resources to the person in crisis. This model of “co-responder” program is considered a “primary response” model. This will be the first primary response model in use within Weld County and only the second in use within Larimer County. The grant will run for a period of 18 months at no cost to the Johnstown taxpayer. This 18-month period/pilot program will afford the police department the time to evaluate the effectiveness of this program to decide if it would be a benefit to continue its operation with regular program funding.

Utilities

The Community That Cares

<http://johnstown.colorado.gov>

P: 970.587.4664 | 450 S. Parish Ave, Johnstown CO | F: 970.587.0141

- *Utility Rate Study* – Staff is currently working on a utility rates study. The biggest challenge has been finding a 3rd party entity or individual that could make a commitment to provide us with the services based on their current workloads and within the timeframe desired. The other challenges include being able to obtain a Rough Order of Magnitude (ROM) for the water treatment plant since we are not yet at 60% design which expected in May and calculating the operations and maintenance costs for both water and wastewater plants that will be incorporated into rate study model. These are critical pieces of information we hope to have soon. Based on the availability, Council can expect a presentation sometime toward the end of July or early August.
- *Water*
 - *Water Treatment Plant (WTP)* – The Town has acquired the property necessary for the expansion of the WTP. We are currently working with the selected Construction Manager At-Risk (CMAR) contractor MWH Inc. and Burns McDonnell, as the design engineer. Preliminary estimates for the project are around \$75 million.
 - *Water Trunk Line* – Town Staff and Civil Resources are working collaboratively on the new water trunk line alignment from Lone Tree Reservoir to the WTP. We’re down to two alternatives, which are currently being vetted based on preliminary Subsurface Utility Engineering (SUE) information, to determination which option is more viable. We still anticipate this design to be completed around the end of the year based on 1041 permitting processes with Larimer and Weld Counties respectively. We have not yet determined if a CMAR approach or a design-bid-build application for construction will be used for this project.
 - *Home Supply Change Case* – Helton & Williamsen has provided a revised preliminary engineering report and Legal is modifying the proposed decree based on that report. We plan to provide the revised report and proposed decree to the objectors in the case and begin another round of meetings and negotiations in an attempt to resolve the concerns of as many objectors as possible. Trial is still set to begin March 11, 2024. The next deadline is the formal Expert’s Report (aka C.R.C.P. 26(a)(2) disclosures) on June 5, 2023.
 - *Home Supply Operating Agreement* – The Town is completing revisions to the Home Supply Operating Agreement and is hopeful to provide the Home Supply Ditch Company the proposed version for review and consideration in April. We appreciate Home Supply’s patience and support of delivering our water throughout the community.
- *Wastewater*
 - *Low Point Wastewater Treatment Plant* – The Low Point Wastewater Treatment Plant expansion is still under construction and has an anticipated completion date of sometime in January 2024. With respect to the budget, the project is under the budget approved by the Council, which included contingency of approximately \$23.33 million. Currently, only \$500,000 of the contingency has been spent,

leaving leaving roughly \$1 million for unanticipated costs and adjustments during the construction process. This will increase the treatment of the facility from 0.5 million gallons per day (MGD) to 1.5 MGD and a Biological Oxygen Demand (BOD) from 1,000 – 4,880. To give some additional insight, the MGD flows have never been a significant problem at this plant, the BOD has always been the issue which is the solids coming into the system. With the introduction of low flow water systems, there is a higher concentration of solids compared to liquid and this impacts the ability to effectively treat the wastewater. This is also why we're seeing the BOD increase almost 5X's compared to only 3X's on the MGD flows.

- *Central Wastewater Treatment Plant* – The Town recently received an updated guaranteed maximum price (GMP), including construction management of approximately \$56 million, the original 2023 budgeted cost of this project was \$45 million. Escalation of material costs are the primary reasoning for this escalation. An initial GMP was provided to the Town at approximately \$60 million, with construction management included. When this value was received, we asked both the contractor and engineer to sharpen their pencil and to make adjustments in the project costs given the significant price. As you are aware, these improvements to the Central Wastewater Treatment Plant are not negotiable based on our Consent Order with the Colorado Department of Public Health and Environment. Currently in the 2023 budget, we anticipate a loan or grant from the General Fund in the amount of \$50 million. Staff may be recommending an increase to this amount to help cover the costs and to ensure we meet local permitting discharge requirements, based on the existing development that is currently in place.
- *Interceptor Project* – Both Central Phase 1 and Central Phase 2 have been completed. In total, these projects cost roughly \$20.5 million based on the award and they are estimated to come in at a total of approximately \$18 million. The North Interceptor is still under construction and has an approved award cost of \$29 million. The lift station and bores are currently being completed in various areas during the winter to eliminate any inconvenience to farming operations. In the interest of ensuring the farmers have access to their land, the initial timeline of this project is going to be extended from December 2023 to March of 2024. Funding for this project is paid back through a reimbursable regional sewer fee of \$9,500 per single family equivalent and these fund go to pay the annual debt services associated with the bond, which is roughly \$2.7 million.
- *Supplemental Environmental Projects (SEP)* – Two of the three SEP Projects have been completed and cleared with CDPHE. The final project is the solar panel system on top of the recreation center. Permitting approvals between our contractor and Xcel have been delayed due to requirements for transformers, electrical engineering designs, and grounding referencing equipment and verification. The last component required to Xcel was recently submitted on

March 10 and we are hopeful that they will approve the plans submitted. If approved, we believe this panel system will be live sometime in late April.

Public Works

- *Charlotte Street Project* – The Charlotte Street Project continues to progress. There still is the opportunity for the contractor to complete this project by the June 1 timeline, which would ensure them a \$50,000 bonus. If they do not complete this on time, the bonus is not applicable, and their completion date would be September 1. In general, this project is on budget at this time and is approximately \$4.6 million.
- *Little Thompson Trail Project* – The Little Thompson Trail Project continues to progress. The project is still on track to be completed not later than May 1 as anticipated to prevent any potential impacts to the Prebble Jumping Mouse habitat.
- *Carlson Blvd and Highway 60 Signal* – The signal poles have arrived for this project and on March 6, Council awarded the project to the low bid contractor. We anticipate this project to be completed around August 20 which we believe includes temporary testing of the signal. This will help ensure safety at this intersection for our elementary school students and their parents.
- *Colorado Blvd and Highway 60 Alignment* – An interim alignment and improvement for this roadway is being designed currently. As you will recall, the skew in the road as it approaches the intersection needs to be adjusted as it is greater than 1% off square. Consequently, this provides challenges for navigation of various transportation types to navigate the intersection. Completing this design will help adjacent development at the four corners establish a where the establish two things:
 - Where the right of way needs to be.
 - Exactly where improvements and obligations lie within the respective developer on each of the corners of the intersection.

The 30% design of the complete intersection will include interim improvement design for the intersection as well. We plan to request funding for these interim improvements in 2024.

- *East Frontage Road Construction* – Developers are working on lowering East Frontage Road north of Highway 402 as well as bringing water and sewer utility to this area north of 402. This construction is expected to be completed by June 1. At that time, it will enable for adjacent developers to complete paving of High Plains Blvd from the Big Thompson River to 22C for the betterment of the community. General construction will continue in this area and those closures will happen in a sequential method to minimize inconveniences the transportation network while navigating in this general area. Finally, along the East Frontage Road CDOT is in the process of replacing the Hillsborough Bridge south of Highway 402. This project will last approximately 3 months and the closure has already started.

Reviewed and Approved for Presentation,



Town Manager

The Community That Cares

johnstown.colorado.gov

P: 970.587.4664 | 450 S. Parish Ave, Johnstown CO 80534 | F: 970.587.0141

Johnstown, CO

The National Community Survey

Report of Results
2023

Report by:



Visit us online!
www.polco.us

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Johnstown. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 335 residents of the Town of Johnstown collected from November 22, 2022 to January 3, 2023. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2022 survey was 12%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Johnstown.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Johnstown’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Johnstown residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Johnstown’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Johnstown’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your Town’s 2021 ratings compare to other communities’ ratings from the past five years.



Methods

Selecting survey recipients

All households within the Town of Johnstown were eligible to participate in the survey. A list of all households within the zip codes serving Johnstown was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the Town of Johnstown households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the Town of Johnstown boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 2,800 randomly selected households received mailings beginning on November 22, 2022 and the survey remained open for six weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 3% of the 2,800 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,724 households that received the invitations to participate, 335 completed the survey, providing an overall response rate of 12%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the Town of Johnstown survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (335 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the Town of Johnstown. The open participation survey was identical to the probability sample survey with two small updates; it asked a question to confirm that the respondent was a resident and a question about where they heard about the survey. The open participation survey was open to all town residents and became available on December 20, 2022. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the Town of Johnstown. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	10%	29%	30%
	35-54	38%	42%	42%
	55+	52%	28%	28%
Hispanic origin	No, not Spanish, Hispanic, or Latino	93%	88%	88%
	Spanish, Hispanic, or Latino	7%	12%	12%
Housing tenure	Own	91%	85%	85%
	Rent	9%	15%	15%
Housing type	Attached	8%	16%	16%
	Detached	92%	84%	84%
Race & Hispanic origin	Not white alone	13%	18%	18%
	White alone, not Hispanic or Latino	88%	82%	82%
Sex	Man	52%	50%	50%
	Woman	48%	50%	50%
Sex/age	Man 18-34	6%	16%	16%
	Man 35-54	18%	22%	22%
	Man 55+	27%	12%	12%
	Woman 18-34	4%	14%	14%
	Woman 35-54	20%	20%	20%
	Woman 55+	24%	16%	16%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The Town of Johnstown funded this research. Please contact Jamie Barker of the Town of Johnstown at jbarker@johnstownco.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2020 American Community Survey

Key Finding

Safety and related services received high rankings, contributing to residents' positive quality of life.

While all items related to safety were on par with national averages, ratings from most residents were positive. The majority of residents reported feeling safe in Johnstown's downtown/commercial area during the day (98%), and in their neighborhood during the day (97%). Roughly 9 in 10 reported similar feelings of safety from violent crime, and from fire, flood, or other natural disasters. Safety services were well regarded by residents, with about 9 in 10 providing favorable reviews of the town's fire services, and ambulance or emergency medical services. Fire prevention and education, police services, and crime prevention were all rated excellent or good by three-quarters of residents. These high feelings of safety likely contribute to the high quality of life experienced by residents of Johnstown. About 8 in 10 residents gave high marks to Johnstown as a place to live, and the overall quality of life in Johnstown. A similar proportion reported that they would recommend living in Johnstown to someone who asked, and would remain in Johnstown for the next five years.

Community design and housing availability may be an area of opportunity for the Town.

While the majority of residents gave high marks to their neighborhood as a place to live (93%), ratings for housing options and growth indicate that community design may be an area of opportunity. About half of residents gave high marks to the overall design or layout of residential and commercial areas. A similar proportion gave positive ratings to the preservation of the historical or cultural character of the community, and overall quality of new development. While on par with national averages, just 4 in 10 provided positive ratings for well-planned commercial and residential growth, and the variety of housing options. About one-quarter of residents gave high marks to the availability of affordable quality housing. In a question unique to Johnstown's survey, residents were asked how important it was for Johnstown to increase specific types of housing. About two-thirds of respondents felt it was essential or very important to focus on middle income housing, scoring the highest level of importance. Low-income housing and senior assisted living followed, with about half of residents giving similar ratings of importance.

Residents identify opportunities for improvement within the Town's parks and recreation.

Ratings for parks and recreation tended to be lower than national comparison groups, indicating an area of opportunity for the town. Roughly 6 in 10 residents gave favorable ratings to recreation centers or facilities, and programs or class, on par with national comparison groups. However, Town parks (62%), overall quality of parks and recreation opportunities (51%), opportunities for fitness (48%), and recreation (41%) all scored lower than national averages, with the availability of paths and walking trails (30%) scoring much lower.

In a series of questions unique to Johnstown's survey, residents were first asked to indicate how important providing specific park amenities were to the community. Providing visual "green spaces" within the city, and places for children to play on playground equipment was considered essential or very important by 8 in 10 residents. Additionally, providing a place to walk or jog within the city, and providing open lawn/space (for children or adults to play their own games) was given importance ratings by 7 in 10 residents. The second question asked residents to indicate how important it would be to seek funding to add specific parks and recreation features over the next five years. Roughly two-thirds of respondents indicated that building new parks on land the Town already owns to improve neighborhood access to a park, preserving or connecting more natural areas, and adding new trails/fill in trail gaps as essential or very important.

Utility infrastructure is a priority for residents.

The majority of residents indicated utility infrastructure as essential or very important for the town to focus on over the next two years (97%), an importance rating higher than national averages. About 7 in 10 residents provided favorable ratings for sewer services, garbage collection, power utility, storm water management, and utility billing, all on par with national averages. However, when asked about the quality, about one-third provided positive ratings for the overall quality of the utility infrastructure, scoring much lower than national comparison groups. Additionally, just 4 in 10 gave positive ratings to the drinking water, and about 2 in 10 offered similar ratings for affordable high-speed internet access, both scoring much lower than national comparison groups.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation. The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Johnstown as a whole.
(% excellent or good)

		vs. benchmark*
Overall economic health	80%	Similar
Overall quality of the transportation system	22%	Much lower
Overall design or layout of residential and commercial areas	47%	Similar
Overall quality of the utility infrastructure	37%	Much lower
Overall feeling of safety	87%	Similar
Overall quality of natural environment	63%	Lower
Overall quality of parks and recreation opportunities	51%	Lower
Overall health and wellness opportunities	56%	Similar
Overall opportunities for education, culture, and the arts	28%	Much lower
Residents' connection and engagement with their community	49%	Similar

Please rate how important, if at all, you think it is for the Johnstown community to focus on each of the following in the coming two years.

(% essential or very important)

Overall economic health	89%	Similar
Overall quality of the transportation system	74%	Similar
Overall design or layout of residential and commercial areas	86%	Similar
Overall quality of the utility infrastructure	97%	Higher
Overall feeling of safety	90%	Similar
Overall quality of natural environment	81%	Similar
Overall quality of parks and recreation opportunities	73%	Similar
Overall health and wellness opportunities	70%	Similar
Overall opportunities for education, culture, and the arts	65%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

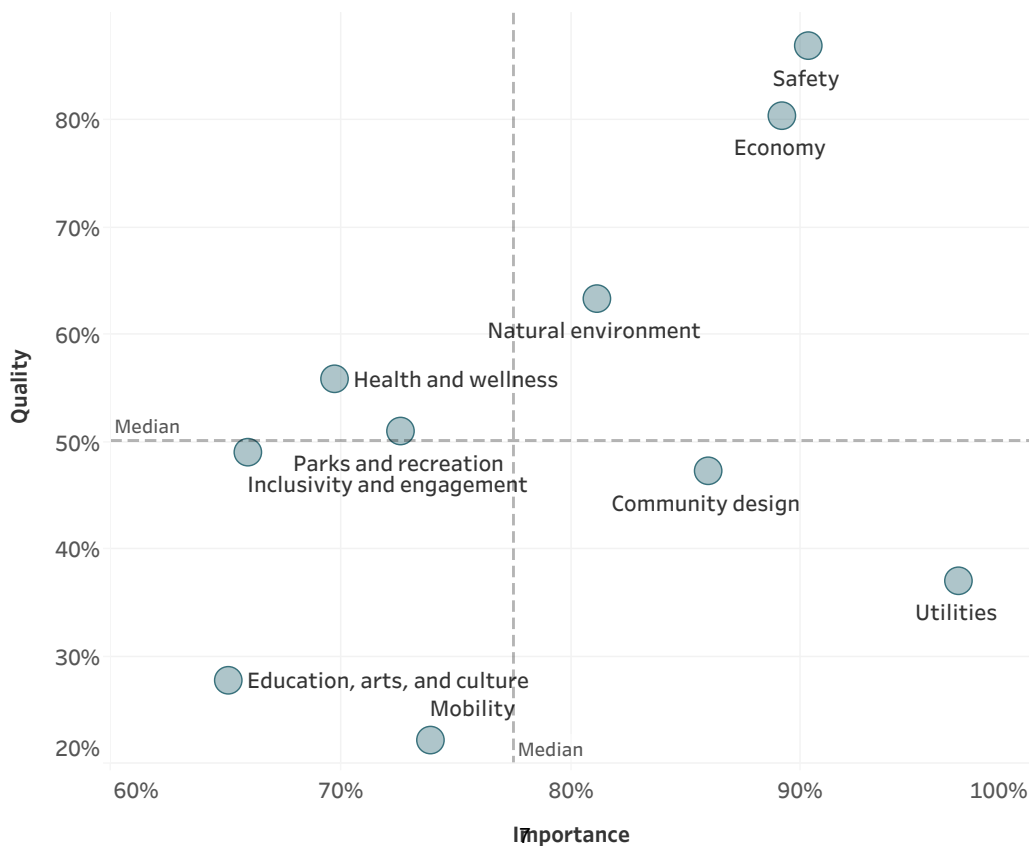
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide Town staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 50% or more of respondents were considered of "higher quality" and those with ratings lower than 50% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 78% or more of respondents. Services were rated as "less important" if they received a rating of less than 78%. This classification uses the median ratings for quality and importance to divide the services in half.

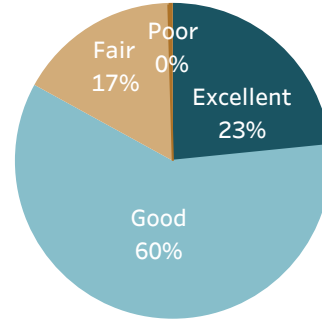
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Johnstown



Please rate each of the following aspects of quality of life in Johnstown. (% excellent or good)

		vs. benchmark*
Johnstown as a place to live	86%	Similar
The overall quality of life	83%	Similar

Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)

Recommend living in Johnstown to someone who asks	87%	Similar
Remain in Johnstown for the next five years	83%	Similar

Please rate each of the following in the Johnstown community. (% excellent or good)

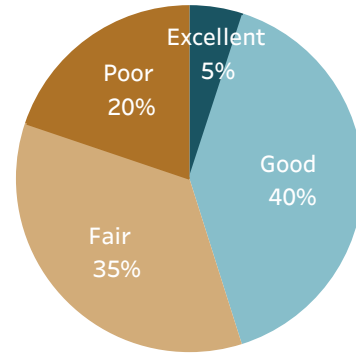
Overall image or reputation	70%	Similar
-----------------------------	-----	---------

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Johnstown government



Please rate the quality of each of the following services in Johnstown. (% excellent or good)

		vs. benchmark*
Overall customer service by Johnstown employees	79%	Similar
Public information services	55%	Similar

Please rate the following categories of Johnstown government performance. (% excellent or good)

Treating residents with respect	68%	Similar
Treating all residents fairly	60%	Similar
Being honest	55%	Similar
Being open and transparent to the public	51%	Similar
Generally acting in the best interest of the community	47%	Similar
Informing residents about issues facing the community	45%	Similar
The job Johnstown government does at welcoming resident involvement	45%	Similar
Overall confidence in Johnstown government	45%	Similar
The overall direction that Johnstown is taking	44%	Similar
The value of services for the taxes paid to Johnstown	42%	Similar

Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

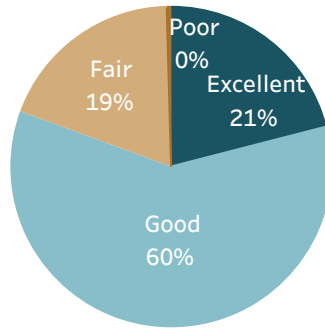
The Town of Johnstown	66%	Similar
The Federal Government	29%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

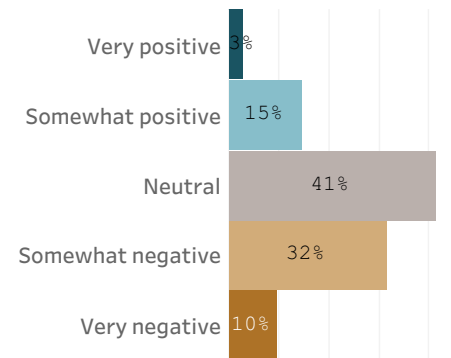
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Johnstown



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



Please rate each of the following aspects of quality of life in Johnstown. (% excellent or good)

Aspect	Percentage	vs. benchmark*
Johnstown as a place to visit	44%	Lower
Johnstown as a place to work	38%	Lower

Please rate each of the following characteristics as they relate to Johnstown as a whole. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall economic health	80%	Similar

Please rate each of the following in the Johnstown community. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall quality of business and service establishments	60%	Similar
Vibrancy of downtown/commercial area	44%	Similar
Variety of business and service establishments	43%	Lower
Cost of living	33%	Similar
Shopping opportunities	32%	Lower
Employment opportunities	24%	Lower

Please rate the quality of each of the following services in Johnstown. (% excellent or good)

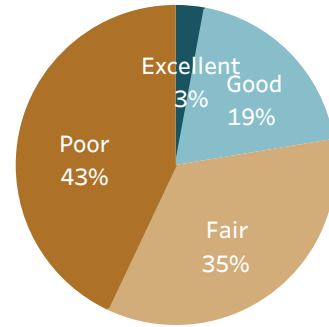
Service	Percentage	vs. benchmark*
Economic development	53%	Similar

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: **17%** *Similar*

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of the transportation system in Johnstown



Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Please rate each of the following characteristics as they relate to Johnstown as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of the transportation system	22%	Much lower

Please also rate each of the following in the Johnstown community.
(% excellent or good)

Ease of travel by car	70%	Similar
Traffic flow on major streets	56%	Similar
Ease of walking	44%	Lower
Ease of public parking	44%	Similar
Ease of travel by bicycle	26%	Much lower
Ease of travel by public transportation	8%	Much lower

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

Walked or biked instead of driving	46%	Lower
Carpooled with other adults or children instead of driving alone	41%	Similar
Used public transportation instead of driving	3%	Lower

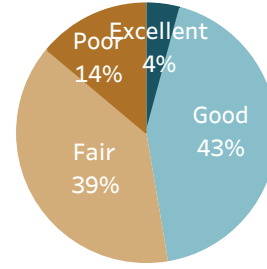
Please rate the quality of each of the following services in Johnstown.
(% excellent or good)

Street cleaning	61%	Similar
Traffic signal timing	60%	Similar

Traffic enforcement	59%	Similar
Street lighting	54%	Similar
Snow removal	50%	Lower
Street repair	49%	Similar
Sidewalk maintenance	47%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Johnstown's residential and commercial areas



Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following aspects of quality of life in Johnstown.
(% excellent or good)

		vs. benchmark*
Your neighborhood as a place to live	93%	Similar

Please rate each of the following characteristics as they relate to Johnstown as a whole.
(% excellent or good)

Overall design or layout of residential and commercial areas	47%	Similar
--	-----	---------

Please also rate each of the following in the Johnstown community.
(% excellent or good)

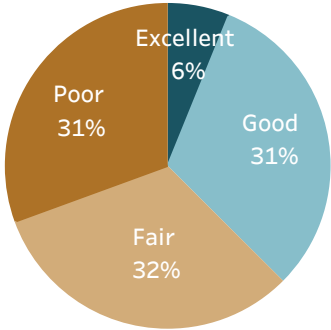
Overall appearance	66%	Similar
Preservation of the historical or cultural character of the community	58%	Similar
Well-designed neighborhoods	55%	Similar
Overall quality of new development	49%	Similar
Well-planned commercial growth	40%	Similar
Well-planned residential growth	39%	Similar
Variety of housing options	38%	Similar
Public places where people want to spend time	35%	Lower
Availability of affordable quality housing	23%	Similar

Please rate the quality of each of the following services in Johnstown.
(% excellent or good)

Code enforcement	45%	Similar
Land use, planning and zoning	38%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of the utility infrastructure in Johnstown



Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Please rate the quality of each of the following services in Johnstown. (% excellent or good)

		vs. benchmark*
Sewer services	74%	Similar
Garbage collection	72%	Similar
Power (electric and/or gas) utility	72%	Similar
Storm water management	70%	Similar
Utility billing	67%	Similar
Drinking water	43%	Much lower
Affordable high-speed internet access	17%	Much lower

Please rate each of the following characteristics as they relate to Johnstown as a whole. (% excellent or good)

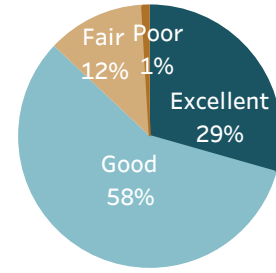
Overall quality of the utility infrastructure	37%	Much lower
---	-----	------------

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Johnstown



Please rate each of the following characteristics as they relate to Johnstown as a whole.
(% excellent or good)

		vs. benchmark*
Overall feeling of safety	87%	Similar

Please rate how safe or unsafe you feel:
(% very or somewhat safe)

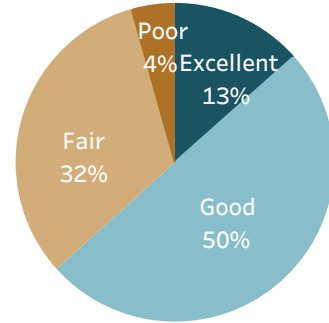
In Johnstown's downtown/commercial area during the day	98%	Similar
In your neighborhood during the day	97%	Similar
From violent crime	89%	Similar
From fire, flood, or other natural disaster	87%	Similar
From property crime	74%	Similar

Please rate the quality of each of the following services in Johnstown.
(% excellent or good)

Fire services	92%	Similar
Ambulance or emergency medical services	88%	Similar
Fire prevention and education	79%	Similar
Police services	76%	Similar
Crime prevention	73%	Similar
Animal control	69%	Similar
Emergency preparedness	57%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of natural environment in Johnstown



Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Please rate each of the following characteristics as they relate to Johnstown as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of natural environment	63%	Lower

Please also rate each of the following in the Johnstown community.
(% excellent or good)

Cleanliness	80%	Similar
Air quality	73%	Similar
Water resources	25%	Much lower

Please rate the quality of each of the following services in Johnstown.
(% excellent or good)

Recycling	71%	Similar
Johnstown open space	45%	Lower
Preservation of natural areas	44%	Lower

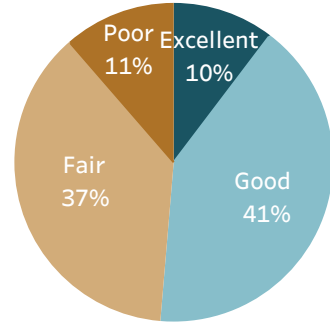
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and recreation

“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association

Overall quality of the parks and recreation opportunities



Please rate each of the following characteristics as they relate to Johnstown as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of parks and recreation opportunities	51%	Lower

Please also rate each of the following in the Johnstown community.
(% excellent or good)

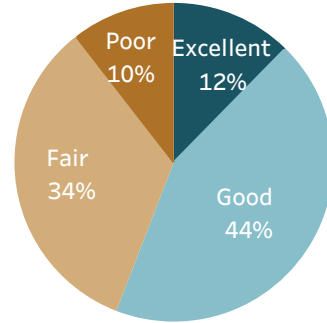
Fitness opportunities	48%	Lower
Recreational opportunities	41%	Lower
Availability of paths and walking trails	30%	Much lower

Please rate the quality of each of the following services in Johnstown.
(% excellent or good)

Recreation centers or facilities	67%	Similar
Town parks	62%	Lower
Recreation programs or classes	59%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Johnstown



Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Please rate each of the following characteristics as they relate to Johnstown as a whole.
(% excellent or good)

		vs. benchmark*
Overall health and wellness opportunities	56%	Similar

Please also rate each of the following in the Johnstown community.
(% excellent or good)

Availability of affordable quality health care	44%	Similar
Availability of preventive health services	44%	Similar
Availability of affordable quality food	41%	Lower
Availability of affordable quality mental health care	26%	Lower

Please rate the quality of each of the following services in Johnstown.
(% excellent or good)

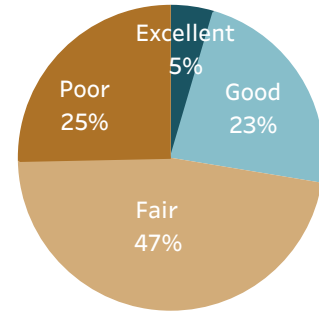
Health services	48%	Similar
-----------------	-----	---------

Please rate your overall health.
(% excellent or very good)

Please rate your overall health.	78%	Similar
----------------------------------	-----	---------

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall opportunities for education, culture and the arts



Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Please rate each of the following characteristics as they relate to Johnstown as a whole.
(% excellent or good)

		vs. benchmark*
Overall opportunities for education, culture, and the arts	28%	Much lower

Please also rate each of the following in the Johnstown community.
(% excellent or good)

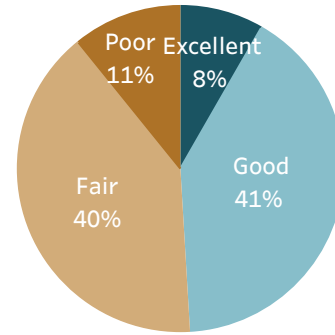
K-12 education	61%	Similar
Opportunities to attend special events and festivals	50%	Similar
Availability of affordable quality childcare/preschool	39%	Similar
Community support for the arts	25%	Much lower
Adult educational opportunities	15%	Much lower
Opportunities to attend cultural/arts/music activities	15%	Much lower

Please rate the quality of each of the following services in Johnstown.
(% excellent or good)

Public library services	84%	Similar
-------------------------	-----	---------

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' connection and engagement with their community



Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Please rate each of the following aspects of quality of life in Johnstown. (% excellent or good)

		vs. benchmark*
Johnstown as a place to raise children	87%	Similar
Sense of community	66%	Similar
Johnstown as a place to retire	65%	Similar

Please rate each of the following characteristics as they relate to Johnstown as a whole. (% excellent or good)

Residents' connection and engagement with their community	49%	Similar
---	-----	---------

Please rate the job you feel the Johnstown community does at each of the following. (% excellent or good)

Making all residents feel welcome	74%	Similar
Valuing/respecting residents from diverse backgrounds	61%	Similar
Taking care of vulnerable residents	48%	Similar
Attracting people from diverse backgrounds	47%	Similar

Please also rate each of the following in the Johnstown community. (% excellent or good)

Neighborliness of residents	66%	Similar
Sense of civic/community pride	57%	Similar
Openness and acceptance of the community toward people of diverse backgrounds	54%	Similar

Opportunities to participate in community matters	50%	Similar
Opportunities to volunteer	47%	Lower
Opportunities to participate in social events and activities	44%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)

vs...

Voted in your most recent local election	89%	Higher
Contacted the Town of Johnstown for help or information	43%	Similar
Volunteered your time to some group/activity	28%	Similar
Watched a local public meeting	25%	Similar
Attended a local public meeting	22%	Similar
Contacted Johnstown elected officials to express your opinion	15%	Similar
Campaigned or advocated for a local issue, cause, or candidate	11%	Similar

In general, how many times do you:

(% a few times a week or more)

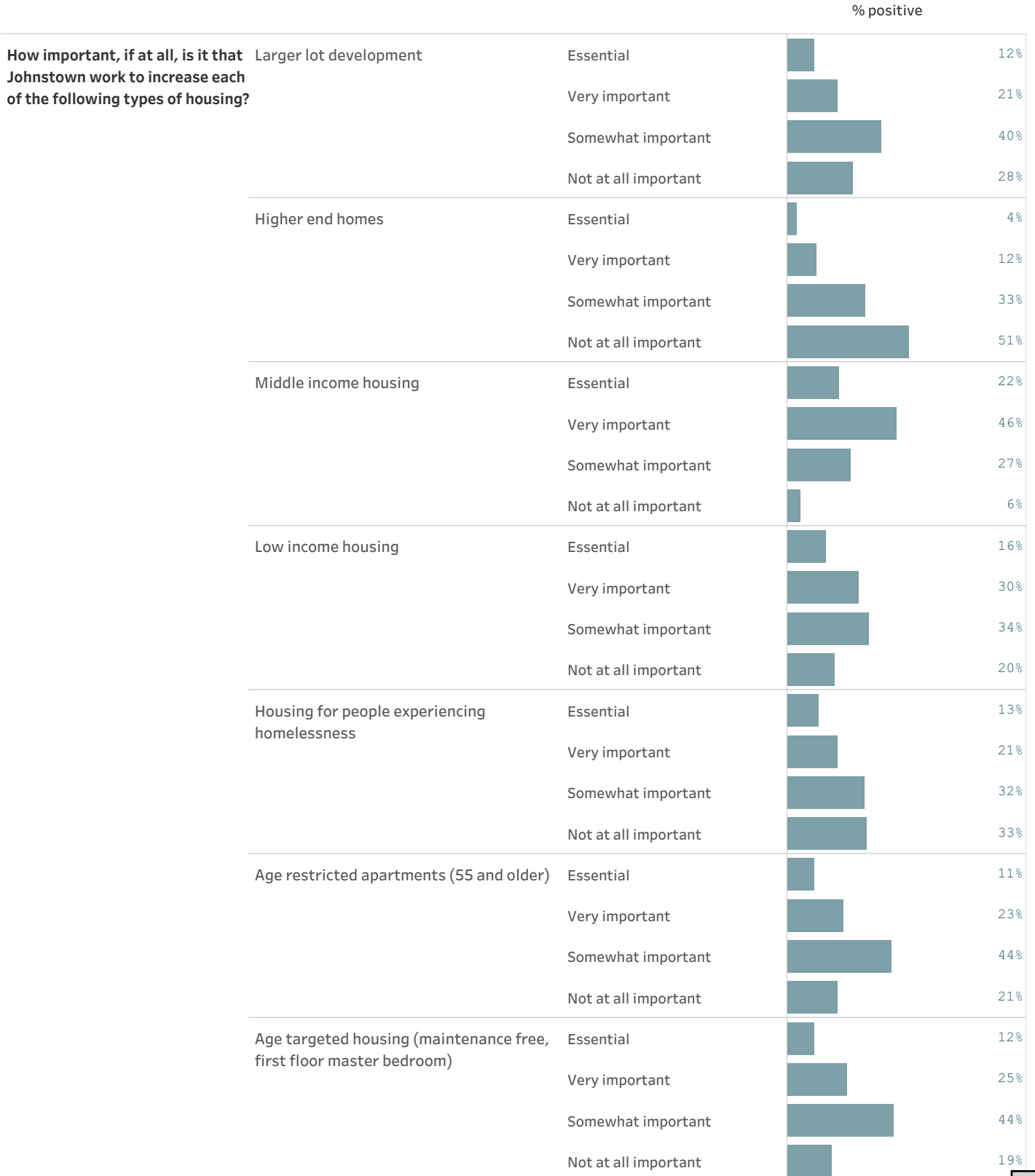
Use or check email	99%	Similar
Access the internet from your home	98%	Similar
Access the internet from your cell phone	96%	Similar
Visit social media sites	84%	Similar
Shop online	71%	Higher
Share your opinions online	30%	Similar

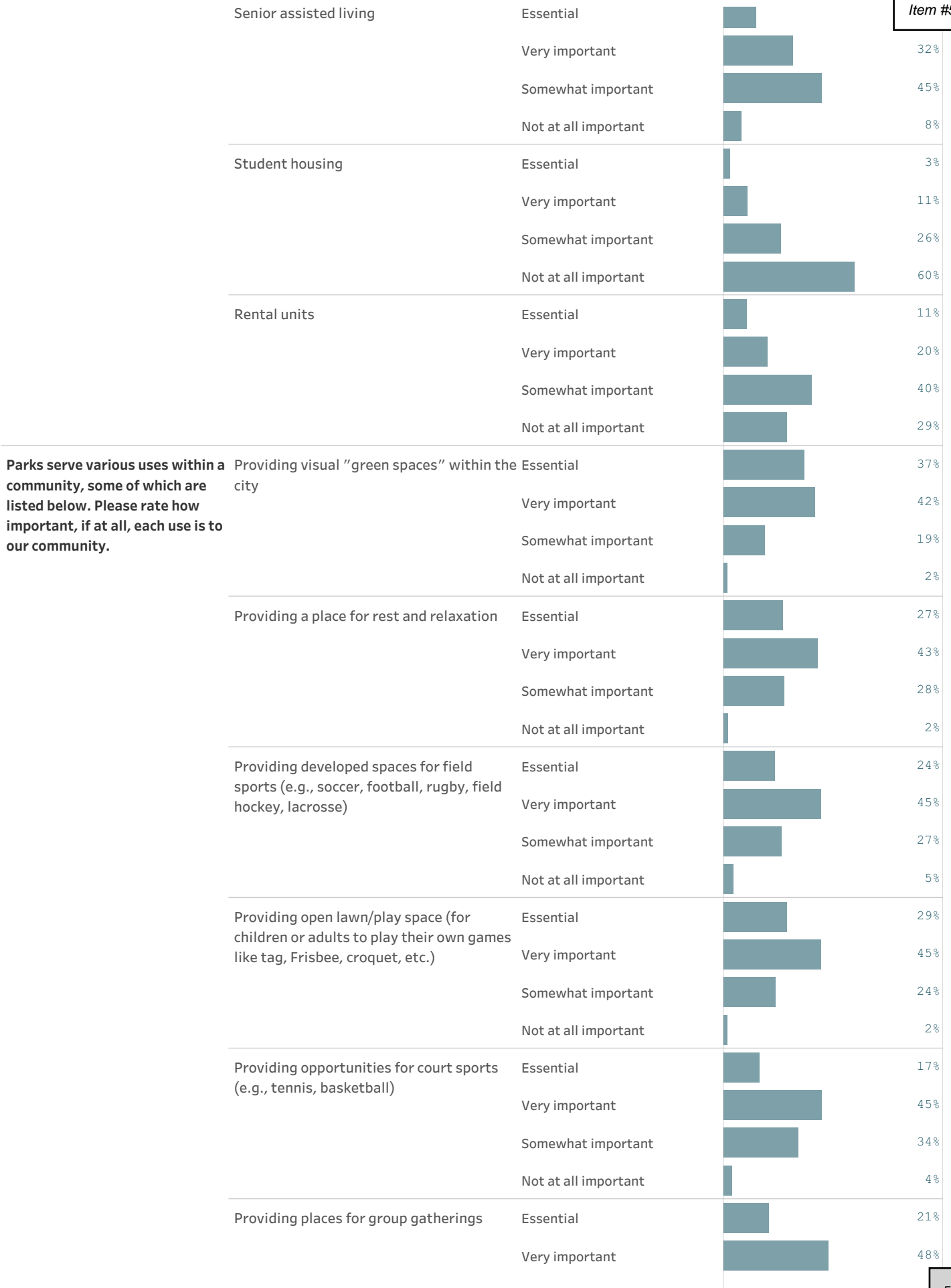
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

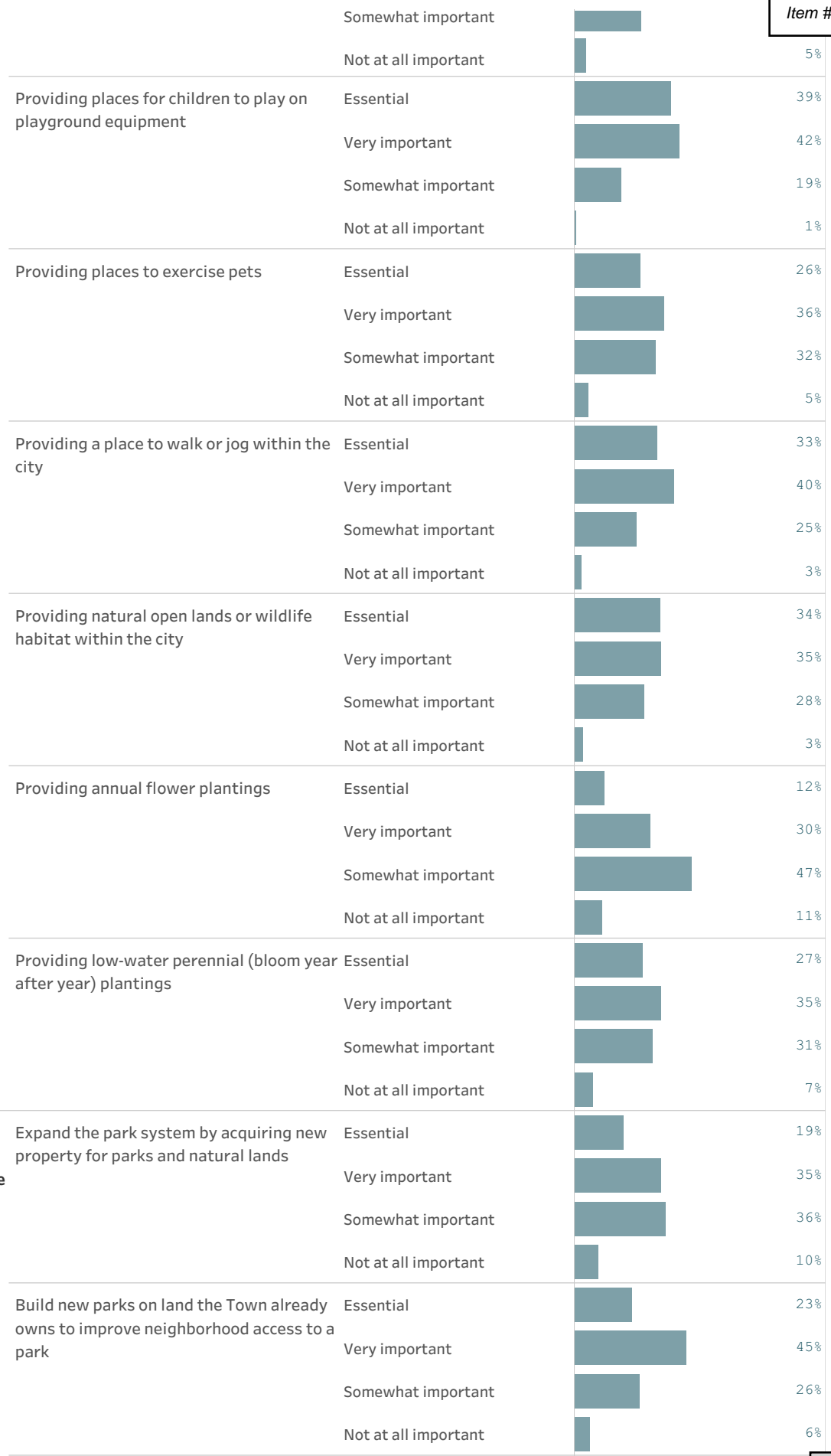
Custom questions

Below are the complete set of responses to each custom question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter below.

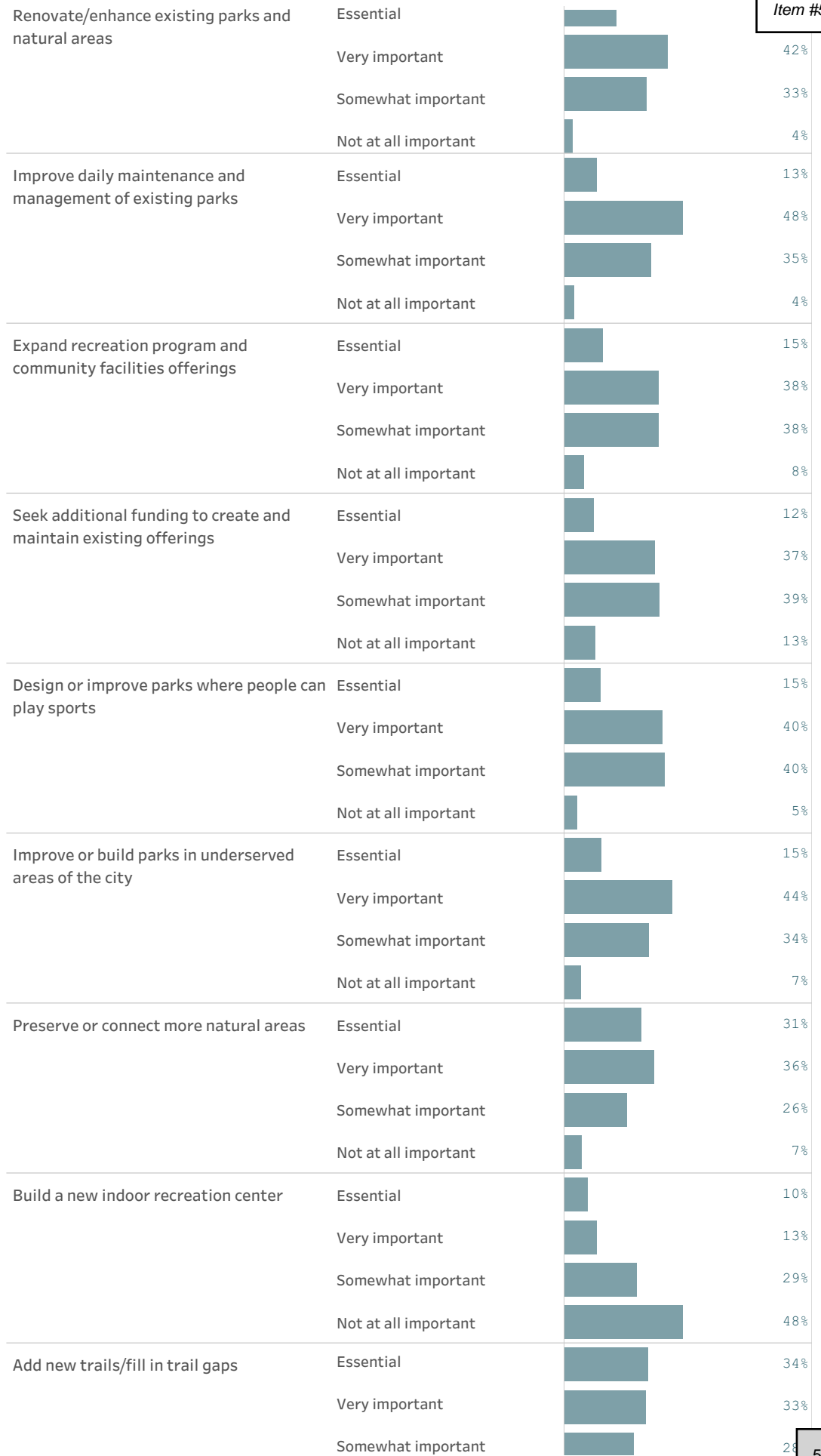
Include "don't know"
No

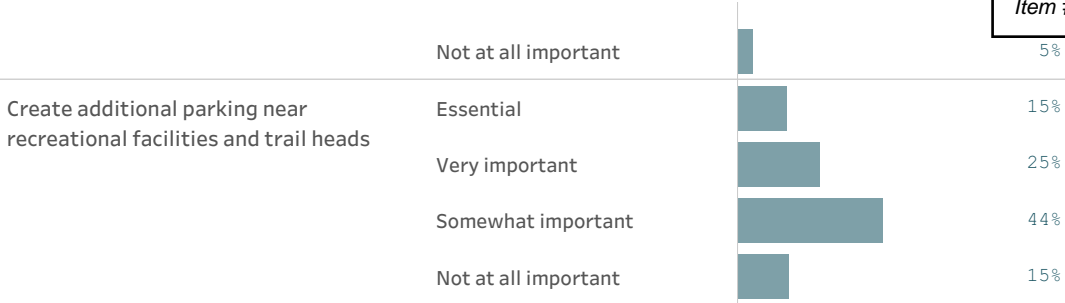






How important, if at all, do you think it is for the Town to seek funding to do the following in the next 5 years?





National benchmark tables

This table contains the comparisons of Johnstown's results to those from other communities. The first column shows the comparison of Johnstown's rating to the benchmark. Johnstown's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Johnstown residents is statistically similar to or different than the benchmark. The second column is Johnstown's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Johnstown's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Johnstown's result -- that is what percent of surveyed communities had a lower rating than Johnstown.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Johnstown.	Johnstown as a place to live	Similar	86%	196	369	47
	Your neighborhood as a place to live	Similar	93%	122	321	62
	Johnstown as a place to raise children	Similar	87%	178	373	52
	Johnstown as a place to work	Lower	38%	335	364	8
	Johnstown as a place to visit	Lower	44%	268	322	17
	Johnstown as a place to retire	Similar	65%	225	369	39
	The overall quality of life	Similar	83%	228	394	42
	Sense of community	Similar	66%	153	321	52
Please rate each of the following characteristics as they relate to Johnstown as a whole.	Overall economic health	Similar	80%	75	309	76
	Overall quality of the transportation system	Much lower	22%	204	206	1
	Overall design or layout of residential and commercial areas	Similar	47%	254	302	16
	Overall quality of the utility infrastructure	Much lower	37%	199	201	1
	Overall feeling of safety	Similar	87%	159	359	55
	Overall quality of natural environment	Lower	63%	262	311	16
	Overall quality of parks and recreation opportunities	Lower	51%	198	206	4
	Overall health and wellness opportunities	Similar	56%	251	304	17
	Overall opportunities for education, culture, and the arts	Much lower	28%	292	306	4
	Residents' connection and engagement with their community	Similar	49%	136	203	33
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Johnstown to someone who asks	Similar	87%	154	313	51
	Remain in Johnstown for the next five years	Similar	83%	167	310	46
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	97%	110	340	67
	In Johnstown's downtown/commercial area during the day	Similar	98%	71	324	78

Please rate how safe or unsafe you feel:	From property crime	Similar	74%	116	211	67
	From violent crime	Similar	89%	68	211	67
	From fire, flood, or other natural disaster	Similar	87%	58	201	71
Please rate the job you feel the Johnstown community does at each of the following.	Making all residents feel welcome	Similar	74%	102	209	51
	Attracting people from diverse backgrounds	Similar	47%	170	206	17
	Valuing/respecting residents from diverse backgrounds	Similar	61%	135	207	35
	Taking care of vulnerable residents	Similar	48%	136	203	33
Please rate each of the following in the Johnstown community.	Overall quality of business and service establishments	Similar	60%	238	311	23
	Variety of business and service establishments	Lower	43%	168	204	18
	Vibrancy of downtown/commercial area	Similar	44%	193	290	33
	Employment opportunities	Lower	24%	297	325	8
	Shopping opportunities	Lower	32%	256	316	19
	Cost of living	Similar	33%	199	303	34
	Overall image or reputation	Similar	70%	221	364	39
Please also rate each of the following in the Johnstown community.	Traffic flow on major streets	Similar	56%	141	336	58
	Ease of public parking	Similar	44%	212	285	25
	Ease of travel by car	Similar	70%	172	324	47
	Ease of travel by public transportation	Much lower	8%	281	285	1
	Ease of travel by bicycle	Much lower	26%	310	326	5
	Ease of walking	Lower	44%	283	327	13
	Well-planned residential growth	Similar	39%	147	205	28
	Well-planned commercial growth	Similar	40%	132	205	36
	Well-designed neighborhoods	Similar	55%	118	202	42
	Preservation of the historical or cultural character of the community	Similar	58%	126	201	37
	Public places where people want to spend time	Lower	35%	267	297	10
	Variety of housing options	Similar	38%	218	309	29
	Availability of affordable quality housing	Similar	23%	213	331	35
	Overall quality of new development	Similar	49%	229	321	28
	Overall appearance	Similar	66%	232	343	32
	Cleanliness	Similar	80%	156	332	53
	Water resources	Much lower	25%	175	185	5

Please also rate each of the following in the Johnstown community.

Air quality	Similar	73%	211	29	
Availability of paths and walking trails	Much lower	30%	318	327	3
Fitness opportunities	Lower	48%	279	297	6
Recreational opportunities	Lower	41%	295	318	7
Availability of affordable quality food	Lower	41%	281	292	4
Availability of affordable quality health care	Similar	44%	242	302	20
Availability of preventive health services	Similar	44%	228	288	21
Availability of affordable quality mental health care	Lower	26%	251	289	13
Opportunities to attend cultural/arts/music activities	Much lower	15%	310	314	1
Community support for the arts	Much lower	25%	196	202	3
Availability of affordable quality childcare/preschool	Similar	39%	217	299	27
K-12 education	Similar	61%	213	302	29
Adult educational opportunities	Much lower	15%	290	294	1
Sense of civic/community pride	Similar	57%	131	202	35
Neighborliness of residents	Similar	66%	156	299	47
Opportunities to participate in social events and activities	Similar	44%	245	306	20
Opportunities to attend special events and festivals	Similar	50%	255	303	16
Opportunities to volunteer	Lower	47%	276	302	8
Opportunities to participate in community matters	Similar	50%	241	304	21
Openness and acceptance of the community toward people of diverse ..	Similar	54%	233	321	27

Please indicate whether or not you have done each of the following in the last 12 months.

Contacted the Town of Johnstown for help or information	Similar	43%	225	339	33
Contacted Johnstown elected officials to express your opinion	Similar	15%	187	297	37
Attended a local public meeting	Similar	22%	93	300	69
Watched a local public meeting	Similar	25%	136	281	51
Volunteered your time to some group/activity	Similar	28%	203	303	33
Campaigned or advocated for a local issue, cause, or candidate	Similar	11%	272	292	7
Voted in your most recent local election	Higher	89%	12	204	94
Used public transportation instead of driving	Lower	3%	264	271	2
Carpooled with other adults or children instead of driving alone	Similar	41%	154	294	47
Walked or biked instead of driving	Lower	46%	228	298	23

Please rate the quality of each of the following services in Johnstown.

Public information services	Similar	55%	266	316	15
-----------------------------	---------	-----	-----	-----	----

Please rate the quality of each of the following services in Johnstown.

Economic development	Similar	53%	161	31	
Traffic enforcement	Similar	59%	217	358	39
Traffic signal timing	Similar	60%	70	302	77
Street repair	Similar	49%	175	352	50
Street cleaning	Similar	61%	196	316	38
Street lighting	Similar	54%	243	345	29
Snow removal	Lower	50%	209	263	20
Sidewalk maintenance	Similar	47%	224	313	28
Land use, planning and zoning	Similar	38%	234	318	26
Code enforcement	Similar	45%	210	351	40
Affordable high-speed internet access	Much lower	17%	197	199	1
Garbage collection	Similar	72%	274	335	18
Drinking water	Much lower	43%	306	314	2
Sewer services	Similar	74%	237	317	25
Storm water management	Similar	70%	182	329	44
Power (electric and/or gas) utility	Similar	72%	212	258	18
Utility billing	Similar	67%	198	283	30
Police services	Similar	76%	266	385	31
Crime prevention	Similar	73%	187	357	47
Animal control	Similar	69%	202	328	38
Ambulance or emergency medical services	Similar	88%	211	323	34
Fire services	Similar	92%	209	348	40
Fire prevention and education	Similar	79%	194	313	38
Emergency preparedness	Similar	57%	231	312	26
Preservation of natural areas	Lower	44%	282	295	4
Johnstown open space	Lower	45%	271	287	5
Recycling	Similar	71%	200	337	40
Town parks	Lower	62%	301	330	9
Recreation programs or classes	Similar	59%	251	324	22
Recreation centers or facilities	Similar	67%	153	306	50
Health services	Similar	48%	230	282	18

Please rate the quality of each of the following services in Johnstown.	Public library services	Similar	84%	181	32	
	Overall customer service by Johnstown employees	Similar	79%	224	373	40
Please rate the following categories of Johnstown government performance.	The value of services for the taxes paid to Johnstown	Similar	42%	299	377	20
	The overall direction that Johnstown is taking	Similar	44%	262	342	23
	The job Johnstown government does at welcoming resident involveme..	Similar	45%	239	340	29
	Overall confidence in Johnstown government	Similar	45%	225	307	27
	Generally acting in the best interest of the community	Similar	47%	251	311	19
	Being honest	Similar	55%	186	302	38
	Being open and transparent to the public	Similar	51%	132	208	37
	Informing residents about issues facing the community	Similar	45%	141	213	34
	Treating all residents fairly	Similar	60%	173	308	44
	Treating residents with respect	Similar	68%	116	205	43
	Overall, how would you rate the quality of the services provided by each ..	The Town of Johnstown	Similar	66%	291	369
The Federal Government		Similar	29%	274	291	6
Please rate how important, if at all, you think it is for the Johnstown community to focus on each of the following in the coming two years.	Overall economic health	Similar	89%	176	285	38
	Overall quality of the transportation system	Similar	74%	74	201	63
	Overall design or layout of residential and commercial areas	Similar	86%	45	285	84
	Overall quality of the utility infrastructure	Higher	97%	1	200	100
	Overall feeling of safety	Similar	90%	183	285	35
	Overall quality of natural environment	Similar	81%	145	285	49
	Overall quality of parks and recreation opportunities	Similar	73%	167	201	17
	Overall health and wellness opportunities	Similar	70%	235	285	17
	Overall opportunities for education, culture, and the arts	Similar	65%	263	285	7
	Residents' connection and engagement with their community	Similar	66%	248	285	13
In general, how many times do you:	Access the internet from your home	Similar	98%	43	201	79
	Access the internet from your cell phone	Similar	96%	29	201	86
	Visit social media sites	Similar	84%	27	200	87
	Use or check email	Similar	99%	15	201	93
	Share your opinions online	Similar	30%	91	201	55
	Shop online	Higher	71%	11	200	95
	Please rate your overall health.	Similar	78%	54	293	81

What impact, if any, do you think the economy will have on your family..

Similar

17%


























225

29

Item #5.

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Johnstown.	Johnstown as a place to live	Excellent		37%
				N=69
		Good		50% N=95
		Fair		14% N=26
	Your neighborhood as a place to live	Excellent		40% N=134
		Good		53% N=176
		Fair		7% N=23
		Poor		0% N=1
	Johnstown as a place to raise children	Excellent		37% N=104
		Good		50% N=139
		Fair		11% N=31
		Poor		2% N=7
	Johnstown as a place to work	Excellent		10% N=19
		Good		28% N=55
		Fair		36% N=71
		Poor		26% N=51
	Johnstown as a place to visit	Excellent		10% N=31
		Good		34% N=109
		Fair		41% N=130
		Poor		15% N=48
	Johnstown as a place to retire	Excellent		20% N=52
		Good		45% N=114
		Fair		25% N=64
		Poor		10% N=26
	The overall quality of life	Excellent		23% N=77
		Good		60% N=196
		Fair		17% N=55
		Poor		0% N=1

Please rate each of the following aspects of quality of life in Johnstown.

Sense of community

Excellent



N=56
49%
N=160
27%
N=89
7%
N=22

Good

Fair

Poor

Please rate each of the following characteristics as they relate to Johnstown as a whole.

Overall economic health

Excellent



21%
N=60
60%
N=172
19%
N=55
0%
N=1

Good

Fair

Poor

Overall quality of the transportation system

Excellent



3%
N=9
19%
N=60
35%
N=106
43%
N=132

Good

Fair

Poor

Overall design or layout of residential and commercial areas

Excellent



4%
N=14
43%
N=143
39%
N=129
14%
N=46

Good

Fair

Poor

Overall quality of the utility infrastructure

Excellent



6%
N=19
31%
N=99
32%
N=101
31%
N=96

Good

Fair

Poor

Overall feeling of safety

Excellent



29%
N=97
58%
N=191
12%
N=40
1%
N=3

Good

Fair

Poor

Overall quality of natural environment

Excellent



13%
N=43
50%
N=161
32%
N=104
4%
N=14

Good

Fair

Poor

Overall quality of parks and recreation opportunities

Excellent
















10%
N=33
41%
N=132
37%
N=120









Good

Fair











Please rate each of the following characteristics as they relate to Johnstown as a whole.

Overall quality of parks and recreation opportunities	Poor		N=36
	Excellent		12% N=39
	Good		44% N=138
	Fair		34% N=107
Overall health and wellness opportunities	Poor		10% N=33
	Excellent		5% N=14
	Good		23% N=70
	Fair		47% N=143
Overall opportunities for education, culture, and the arts	Poor		25% N=77
	Excellent		8% N=26
	Good		41% N=127
	Fair		40% N=125
Residents' connection and engagement with their community	Poor		11% N=34

Please indicate how likely or unlikely you are to do each of the following.

Recommend living in Johnstown to someone who asks	Very likely		37% N=120
	Somewhat likely		50% N=163
	Somewhat unlikely		8% N=27
	Very unlikely		5% N=16
Remain in Johnstown for the next five years	Very likely		49% N=156
	Somewhat likely		35% N=112
	Somewhat unlikely		11% N=36
	Very unlikely		5% N=17

Please rate how safe or unsafe you feel:

In your neighborhood during the day	Very safe		78% N=261
	Somewhat safe		19% N=62
	Neither safe nor unsafe		3% N=9
	Somewhat unsafe		1% N=2
In Johnstown's downtown/commercial area during the day	Very safe		73% N=232
	Somewhat safe		25% N=79
	Neither safe nor unsafe		2% N=5
	Somewhat unsafe		1% N=2
From property crime	Very safe		31% N=104
	Somewhat safe		43% N=143

Please rate how safe or unsafe you feel:	From property crime	Neither safe nor unsafe		11% N=43	
		Somewhat unsafe		2% N=37	
		Very unsafe		0% N=6	
	From violent crime	Very safe		59% N=192	
		Somewhat safe		30% N=99	
		Neither safe nor unsafe		8% N=27	
		Somewhat unsafe		2% N=8	
		Very unsafe		0% N=1	
		From fire, flood, or other natural disaster	Very safe		52% N=173
Somewhat safe				35% N=114	
Neither safe nor unsafe			11% N=36		
Somewhat unsafe			2% N=6		
Very unsafe			0% N=		
Please rate the job you feel the Johnstown community does at each of the following.	Making all residents feel welcome	Excellent		19% N=59	
		Good		55% N=172	
		Fair		20% N=63	
		Poor		6% N=20	
	Attracting people from diverse backgrounds	Excellent		9% N=24	
		Good		38% N=106	
		Fair		32% N=88	
		Poor		22% N=60	
	Valuing/respecting residents from diverse backgrounds	Excellent		14% N=39	
		Good		46% N=129	
		Fair		28% N=79	
		Poor		12% N=32	
	Taking care of vulnerable residents	Excellent		9% N=19	
		Good		40% N=88	
		Fair		35% N=79	
		Poor		16% N=36	
	Please rate each of the following in the Johnstown community.	Overall quality of business and service establishments	Excellent		11% N=35
			Good		50% N=165

Please rate each of the following in the Johnstown community.

Overall quality of business and service establishments	Fair		N=104
	Poor		9% N=29
Variety of business and service establishments	Excellent		8% N=26
	Good		35% N=115
	Fair		38% N=127
	Poor		19% N=62
Vibrancy of downtown/commercial area	Excellent		8% N=27
	Good		36% N=116
	Fair		36% N=117
	Poor		20% N=66
Employment opportunities	Excellent		2% N=6
	Good		21% N=49
	Fair		38% N=86
	Poor		38% N=87
Shopping opportunities	Excellent		8% N=27
	Good		24% N=78
	Fair		39% N=127
	Poor		29% N=97
Cost of living	Excellent		2% N=7
	Good		30% N=101
	Fair		46% N=154
	Poor		21% N=71
Overall image or reputation	Excellent		14% N=45
	Good		57% N=185
	Fair		24% N=78
	Poor		6% N=18
Traffic flow on major streets	Excellent		8% N=26
	Good		48% N=158
	Fair		31% N=102
	Poor		13% N=42
Ease of public parking	Excellent		8% N=26

Please also rate each of the following in the Johnstown community.



Please also rate each of the following in the Johnstown community.

Ease of public parking	Good		37% N=115
	Fair		18% N=59
	Poor		17% N=57
Ease of travel by car	Excellent		53% N=174
	Good		26% N=85
	Fair		4% N=12
	Poor		3% N=5
Ease of travel by public transportation	Excellent		6% N=12
	Good		13% N=28
	Fair		79% N=169
	Poor		3% N=6
Ease of travel by bicycle	Excellent		23% N=58
	Good		29% N=73
	Fair		45% N=111
	Poor		9% N=27
Ease of walking	Excellent		36% N=114
	Good		36% N=113
	Fair		20% N=62
	Poor		6% N=18
Well-planned residential growth	Excellent		33% N=99
	Good		33% N=99
	Fair		29% N=87
	Poor		7% N=19
Well-planned commercial growth	Excellent		33% N=96
	Good		33% N=95
	Fair		27% N=80
	Poor		8% N=27
Well-designed neighborhoods	Excellent		47% N=150
	Good		32% N=104
	Fair		12% N=40
	Poor		8% N=27

Please also rate each of the following in the Johnstown community.

Preservation of the historical or cultural character of the community	Excellent	5%	N=26
	Good	49%	N=129
	Fair	32%	N=84
	Poor	10%	N=26
Public places where people want to spend time	Excellent	5%	N=15
	Good	30%	N=94
	Fair	49%	N=152
	Poor	16%	N=51
Variety of housing options	Excellent	2%	N=7
	Good	36%	N=111
	Fair	42%	N=130
	Poor	20%	N=60
Availability of affordable quality housing	Excellent	1%	N=4
	Good	22%	N=62
	Fair	43%	N=122
	Poor	35%	N=99
Overall quality of new development	Excellent	5%	N=16
	Good	43%	N=133
	Fair	33%	N=102
	Poor	18%	N=55
Overall appearance	Excellent	13%	N=42
	Good	53%	N=174
	Fair	30%	N=98
	Poor	4%	N=14
Cleanliness	Excellent	25%	N=81
	Good	55%	N=180
	Fair	19%	N=62
	Poor	1%	N=5
Water resources	Excellent	2%	N=7
	Good	22%	N=67
	Fair	43%	N=127

Please also rate each of the following in the Johnstown community.

Water resources	Poor		N=96
Air quality	Excellent		20% N=65
	Good		53% N=171
	Fair		25% N=80
	Poor		3% N=10
Availability of paths and walking trails	Excellent		3% N=10
	Good		27% N=85
	Fair		35% N=112
	Poor		35% N=113
Fitness opportunities	Excellent		12% N=37
	Good		36% N=110
	Fair		32% N=98
	Poor		21% N=64
Recreational opportunities	Excellent		8% N=25
	Good		33% N=99
	Fair		42% N=127
	Poor		17% N=50
Availability of affordable quality food	Excellent		6% N=18
	Good		35% N=114
	Fair		33% N=109
	Poor		26% N=87
Availability of affordable quality health care	Excellent		7% N=20
	Good		37% N=101
	Fair		40% N=111
	Poor		16% N=45
Availability of preventive health services	Excellent		7% N=18
	Good		37% N=98
	Fair		44% N=119
	Poor		12% N=33
Availability of affordable quality mental health care	Excellent		3% N=5
	Good		23% N=41

Please also rate each of the following in the Johnstown community.

Availability of affordable quality mental health care	Fair		39% N=61
	Poor		4% N=6
Opportunities to attend cultural/arts/music activities	Excellent		11% N=31
	Good		45% N=126
	Fair		41% N=115
	Poor		4% N=10
Community support for the arts	Excellent		20% N=46
	Good		40% N=91
	Fair		35% N=80
	Poor		5% N=7
Availability of affordable quality childcare/preschool	Excellent		34% N=54
	Good		34% N=53
	Fair		26% N=41
	Poor		11% N=23
K-12 education	Excellent		49% N=105
	Good		31% N=67
	Fair		8% N=17
	Poor		1% N=2
Adult educational opportunities	Excellent		14% N=23
	Good		39% N=65
	Fair		46% N=78
	Poor		9% N=27
Sense of civic/community pride	Excellent		48% N=146
	Good		33% N=101
	Fair		10% N=29
	Poor		15% N=48
Neighborliness of residents	Excellent		51% N=162
	Good		27% N=85
	Fair		8% N=25
	Poor		10% N=31
Opportunities to participate in social events and activities	Excellent		10% N=31

Please also rate each of the following in the Johnstown community.

Opportunities to participate in social events and activities	Good		47% N=139
	Fair		10% N=28
	Poor		12% N=38
Opportunities to attend special events and festivals	Excellent		38% N=117
	Good		41% N=127
	Fair		10% N=30
	Poor		13% N=27
Opportunities to volunteer	Excellent		34% N=73
	Good		44% N=94
	Fair		9% N=18
	Poor		12% N=28
Opportunities to participate in community matters	Excellent		38% N=93
	Good		40% N=99
	Fair		10% N=24
	Poor		13% N=34
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		41% N=104
	Good		29% N=75
	Fair		17% N=42
	Poor		58% N=191

Please indicate whether or not you have done each of the following in the last 12 months.

Contacted the Town of Johnstown for help or information	No		42% N=140
	Yes		85% N=283
Contacted Johnstown elected officials to express your opinion	No		15% N=49
	Yes		78% N=259
Attended a local public meeting	No		22% N=73
	Yes		75% N=249
Watched a local public meeting	No		25% N=82
	Yes		73% N=240
Volunteered your time to some group/activity	No		27% N=91
	Yes		90% N=297
Campaigning or advocating for a local issue, cause, or candidate	No		10% N=35
	Yes		90% N=297
































Please indicate whether or not you have done each of the following in the last 12 months.

Voted in your most recent local election	No	3%	N=36
	Yes	89%	N=295
Used public transportation instead of driving	No	97%	N=321
	Yes	3%	N=10
Carpooled with other adults or children instead of driving alone	No	59%	N=197
	Yes	41%	N=135
Walked or biked instead of driving	No	54%	N=180
	Yes	46%	N=152

Please rate the quality of each of the following services in Johnstown.

Public information services	Excellent	8%	N=22
	Good	47%	N=134
	Fair	36%	N=103
	Poor	8%	N=24
Economic development	Excellent	7%	N=19
	Good	46%	N=122
	Fair	38%	N=102
	Poor	9%	N=23
Traffic enforcement	Excellent	12%	N=34
	Good	47%	N=136
	Fair	29%	N=84
	Poor	12%	N=34
Traffic signal timing	Excellent	11%	N=35
	Good	49%	N=150
	Fair	34%	N=105
	Poor	6%	N=18
Street repair	Excellent	6%	N=20
	Good	42%	N=130
	Fair	35%	N=108
	Poor	16%	N=49
Street cleaning	Excellent	12%	N=35
	Good	49%	N=148
	Fair	30%	N=90

Please rate the quality of each of the following services in Johnstown.

Street cleaning	Poor		11% N=34
Street lighting	Excellent		43% N=138
	Good		34% N=108
	Fair		12% N=40
	Poor		9% N=28
Snow removal	Excellent		41% N=126
	Good		37% N=115
	Fair		13% N=41
	Poor		6% N=19
Sidewalk maintenance	Excellent		40% N=121
	Good		38% N=114
	Fair		15% N=45
	Poor		6% N=14
Land use, planning and zoning	Excellent		32% N=82
	Good		34% N=87
	Fair		28% N=70
	Poor		8% N=21
Code enforcement	Excellent		37% N=98
	Good		33% N=88
	Fair		22% N=59
	Poor		7% N=21
Affordable high-speed internet access	Excellent		11% N=33
	Good		27% N=83
	Fair		56% N=174
	Poor		24% N=75
Garbage collection	Excellent		48% N=152
	Good		24% N=75
	Fair		4% N=13
	Poor		13% N=40
Drinking water	Excellent		30% N=95
	Good		13% N=40





















Please rate the quality of each of the following services in Johnstown.

Drinking water	Fair		29% N=87
	Poor		3% N=93
Sewer services	Excellent		16% N=48
	Good		58% N=179
	Fair		23% N=71
	Poor		3% N=8
Storm water management	Excellent		15% N=45
	Good		55% N=160
	Fair		25% N=73
	Poor		5% N=15
Power (electric and/or gas) utility	Excellent		15% N=47
	Good		57% N=175
	Fair		24% N=73
	Poor		5% N=14
Utility billing	Excellent		14% N=43
	Good		53% N=165
	Fair		26% N=80
	Poor		8% N=24
Police services	Excellent		24% N=69
	Good		51% N=147
	Fair		21% N=62
	Poor		3% N=9
Crime prevention	Excellent		19% N=51
	Good		54% N=146
	Fair		24% N=66
	Poor		3% N=9
Animal control	Excellent		13% N=28
	Good		56% N=125
	Fair		23% N=51
	Poor		8% N=17
Ambulance or emergency medical services	Excellent		33% N=66












Please rate the quality of each of the following services in Johnstown.

Ambulance or emergency medical services	Good		N=109
	Fair		11% N=21
	Poor		1% N=2
Fire services	Excellent		40% N=93
	Good		52% N=120
	Fair		8% N=17
	Poor		1% N=1
Fire prevention and education	Excellent		22% N=42
	Good		57% N=108
	Fair		19% N=37
	Poor		2% N=3
Emergency preparedness	Excellent		15% N=28
	Good		42% N=77
	Fair		29% N=53
	Poor		14% N=26
Preservation of natural areas	Excellent		7% N=19
	Good		37% N=96
	Fair		32% N=84
	Poor		24% N=62
Johnstown open space	Excellent		7% N=18
	Good		38% N=98
	Fair		31% N=81
	Poor		25% N=64
Recycling	Excellent		21% N=62
	Good		50% N=149
	Fair		22% N=66
	Poor		7% N=21
Town parks	Excellent		12% N=36
	Good		50% N=150
	Fair		30% N=91
	Poor		8% N=25













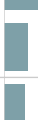




Please rate the quality of each of the following services in Johnstown.

Recreation programs or classes	Excellent		30% N=30
	Good		45% N=98
	Fair		32% N=70
	Poor		9% N=21
Recreation centers or facilities	Excellent		22% N=59
	Good		45% N=121
	Fair		25% N=68
	Poor		8% N=23
Health services	Excellent		10% N=23
	Good		38% N=91
	Fair		41% N=99
	Poor		11% N=26
Public library services	Excellent		42% N=109
	Good		42% N=108
	Fair		11% N=29
	Poor		5% N=12
Overall customer service by Johnstown employees	Excellent		21% N=56
	Good		58% N=151
	Fair		17% N=45
	Poor		3% N=9

Please rate the following categories of Johnstown government performance.

The value of services for the taxes paid to Johnstown	Excellent		4% N=13
	Good		37% N=111
	Fair		39% N=116
	Poor		19% N=57
The overall direction that Johnstown is taking	Excellent		8% N=23
	Good		36% N=108
	Fair		37% N=112
	Poor		19% N=56
The job Johnstown government does at welcoming resident involvement	Excellent		7% N=17
	Good		39% N=101
	Fair		37% N=98

Please rate the following categories of Johnstown government performance.

The job Johnstown government does at welcoming resident involvement	Poor		5% N=14
	Excellent		40% N=114
	Good		35% N=99
	Fair		20% N=56
	Poor		6% N=16
	Excellent		41% N=119
	Good		31% N=92
	Fair		22% N=64
	Poor		9% N=23
	Excellent		46% N=110
Being honest	Good		31% N=75
Fair		14% N=34	
Poor		8% N=21	
Excellent		43% N=110	
Being open and transparent to the public	Good		29% N=74
Fair		20% N=51	
Poor		8% N=24	
Excellent		37% N=103	
Informing residents about issues facing the community	Good		35% N=97
Fair		20% N=55	
Poor		8% N=20	
Excellent		52% N=122	
Treating all residents fairly	Good		28% N=67
Fair		12% N=28	
Poor		10% N=27	
Excellent		58% N=150	
Treating residents with respect	Good		23% N=60
Fair		9% N=22	
Poor		9% N=27	
Excellent		57% N=176	
Overall, how would you rate the quality of the services provided by each of the following?	The Town of Johnstown	Good	57% N=176





Overall, how would you rate the quality of the services provided by each of the following?

The Town of Johnstown	Fair		N=76
	Poor		9% N=29
The Federal Government	Excellent		2% N=5
	Good		27% N=81
	Fair		38% N=114
	Poor		33% N=100

Please rate how important, if at all, you think it is for the Johnstown community to focus on each of the following in the coming two years.

Overall economic health	Essential		44% N=140
	Very important		45% N=141
	Somewhat important		10% N=32
	Not at all important		1% N=2
Overall quality of the transportation system	Essential		36% N=114
	Very important		38% N=121
	Somewhat important		23% N=75
	Not at all important		3% N=8
Overall design or layout of residential and commercial areas	Essential		38% N=121
	Very important		48% N=155
	Somewhat important		12% N=38
	Not at all important		2% N=7
Overall quality of the utility infrastructure	Essential		71% N=229
	Very important		26% N=82
	Somewhat important		3% N=9
	Not at all important		0% N=1
Overall feeling of safety	Essential		50% N=162
	Very important		40% N=129
	Somewhat important		9% N=28
	Not at all important		1% N=3
Overall quality of natural environment	Essential		38% N=124
	Very important		43% N=138
	Somewhat important		18% N=58
	Not at all important		1% N=2
Overall quality of parks and recreation opportunities	Essential		29% N=94
































Please rate how important, if at all, you think it is for the Johnstown community to focus on each of the following in the coming two years.
































Overall quality of parks and recreation opportunities	Very important		26% N=84	
	Somewhat important		1% N=4	
	Not at all important		24% N=76	
	Overall health and wellness opportunities	Essential		46% N=149
		Very important		27% N=88
		Somewhat important		3% N=9
		Not at all important		24% N=77
	Overall opportunities for education, culture, and the arts	Essential		41% N=132
		Very important		30% N=97
		Somewhat important		5% N=15
		Not at all important		17% N=55
	Residents' connection and engagement with their community	Essential		49% N=157
Very important			32% N=102	
Somewhat important			2% N=8	
Not at all important			12% N=36	
How important, if at all, is it that Johnstown work to increase each of the following types of housing?	Larger lot development	Essential		21% N=65
		Very important		40% N=122
		Somewhat important		28% N=85
		Not at all important		4% N=13
	Higher end homes	Essential		12% N=38
		Very important		33% N=103
		Somewhat important		51% N=160
		Not at all important		22% N=69
	Middle income housing	Essential		46% N=145
		Very important		27% N=85
		Somewhat important		6% N=18
		Not at all important		16% N=51
Low income housing	Essential		30% N=94	
	Very important		34% N=109	
	Somewhat important		20% N=62	
	Not at all important		16% N=51	
































How important, if at all, is it that Johnstown work to increase each of the following types of housing?

Housing for people experiencing homelessness	Essential	3%	N=37	
	Very important	21%	N=61	
	Somewhat important	32%	N=93	
	Not at all important	33%	N=95	
Age restricted apartments (55 and older)	Essential	11%	N=34	
	Very important	23%	N=71	
	Somewhat important	44%	N=133	
	Not at all important	21%	N=64	
Age targeted housing (maintenance free, first floor master bedroom)	Essential	12%	N=34	
	Very important	25%	N=74	
	Somewhat important	44%	N=131	
	Not at all important	19%	N=55	
Senior assisted living	Essential	15%	N=46	
	Very important	32%	N=96	
	Somewhat important	45%	N=137	
	Not at all important	8%	N=25	
Student housing	Essential	3%	N=9	
	Very important	11%	N=32	
	Somewhat important	26%	N=75	
	Not at all important	60%	N=171	
Rental units	Essential	11%	N=33	
	Very important	20%	N=62	
	Somewhat important	40%	N=124	
	Not at all important	29%	N=89	
Parks serve various uses within a community, some of which are listed below. Please rate how important, if at all, each use is to our community.	Providing visual "green spaces" within the city	Essential	37%	N=118
	Very important	42%	N=133	
	Somewhat important	19%	N=62	
	Not at all important	2%	N=7	
Providing a place for rest and relaxation	Essential	27%	N=88	
	Very important	43%	N=139	
	Somewhat important	28%	N=90	






























Parks serve various uses within a community, some of which are listed below. Please rate how important, if at all, each use is to our community.



















Providing a place for rest and relaxation	Not at all important		8% N=8
Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosse)	Essential		24% N=77
	Very important		45% N=145
	Somewhat important		27% N=87
	Not at all important		5% N=16
Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.)	Essential		29% N=94
	Very important		45% N=145
	Somewhat important		24% N=78
	Not at all important		2% N=6
Providing opportunities for court sports (e.g., tennis, basketball)	Essential		17% N=54
	Very important		45% N=145
	Somewhat important		34% N=111
	Not at all important		4% N=13
Providing places for group gatherings	Essential		21% N=67
	Very important		48% N=153
	Somewhat important		27% N=86
	Not at all important		5% N=15
Providing places for children to play on playground equipment	Essential		39% N=125
	Very important		42% N=135
	Somewhat important		19% N=61
	Not at all important		1% N=2
Providing places to exercise pets	Essential		26% N=85
	Very important		36% N=116
	Somewhat important		32% N=104
	Not at all important		5% N=17
Providing a place to walk or jog within the city	Essential		33% N=106
	Very important		40% N=128
	Somewhat important		25% N=79
	Not at all important		3% N=9
Providing natural open lands or wildlife habitat within the city	Essential		34% N=111
	Very important		35% N=112

Parks serve various uses within a community, some of which are listed below. Please rate how important, if at all, each use is to our community.	Providing natural open lands or wildlife habitat within the city	Somewhat important		N=90
		Not at all important		3% N=11
	Providing annual flower plantings	Essential		12% N=38
		Very important		30% N=98
		Somewhat important		47% N=150
		Not at all important		11% N=36
	Providing low-water perennial (bloom year after year) plantings	Essential		27% N=87
		Very important		35% N=112
		Somewhat important		31% N=100
		Not at all important		7% N=24
How important, if at all, do you think it is for the Town to seek funding to do the following in the next 5 years?	Expand the park system by acquiring new property for parks and natural lands	Essential		19% N=62
		Very important		35% N=111
		Somewhat important		36% N=116
		Not at all important		10% N=31
	Build new parks on land the Town already owns to improve neighborhood access to a park	Essential		23% N=74
		Very important		45% N=142
		Somewhat important		26% N=83
		Not at all important		6% N=20
	Renovate/enhance existing parks and natural areas	Essential		21% N=68
		Very important		42% N=133
Somewhat important			33% N=107	
Not at all important			4% N=12	
Improve daily maintenance and management of existing parks	Essential		13% N=42	
	Very important		48% N=152	
	Somewhat important		35% N=111	
	Not at all important		4% N=12	
Expand recreation program and community facilities offerings	Essential		15% N=49	
	Very important		38% N=121	
	Somewhat important		38% N=121	
	Not at all important		8% N=25	
Seek additional funding to create and maintain existing offerings	Essential		12% N=37	

How important, if at all, do you think it is for the Town to seek funding to do the following in the next 5 years?	Seek additional funding to create and maintain existing offerings	Very important		11% N=114
		Somewhat important		39% N=121
		Not at all important		13% N=40
Design or improve parks where people can play sports		Essential		15% N=46
		Very important		40% N=126
		Somewhat important		40% N=129
		Not at all important		5% N=17
Improve or build parks in underserved areas of the city		Essential		15% N=47
		Very important		44% N=138
		Somewhat important		34% N=107
		Not at all important		7% N=21
Preserve or connect more natural areas		Essential		31% N=99
		Very important		36% N=115
		Somewhat important		26% N=82
		Not at all important		7% N=22
Build a new indoor recreation center		Essential		10% N=31
		Very important		13% N=42
		Somewhat important		29% N=94
		Not at all important		48% N=152
Add new trails/fill in trail gaps		Essential		34% N=107
		Very important		33% N=105
		Somewhat important		28% N=89
		Not at all important		5% N=15
Create additional parking near recreational facilities and trail heads		Essential		15% N=48
		Very important		25% N=80
		Somewhat important		44% N=141
		Not at all important		15% N=49
In general, how many times do you:	Access the internet from your home	Several times a day		87% N=289
		Once a day		8% N=25
		A few times a week		2% N=8
		Every few weeks		1% N=4

In general, how many times do you:	Access the internet from your home	Less often or never		N=4
	Access the internet from your cell phone	Several times a day	91%	N=299
		Once a day	3%	N=11
		A few times a week	2%	N=8
		Every few weeks	0%	N=1
		Less often or never	3%	N=10
Visit social media sites		Several times a day	64%	N=211
		Once a day	11%	N=36
		A few times a week	9%	N=30
		Every few weeks	2%	N=7
		Less often or never	14%	N=47
Use or check email		Several times a day	81%	N=268
		Once a day	15%	N=51
		A few times a week	3%	N=9
		Every few weeks	1%	N=3
Share your opinions online		Several times a day	14%	N=46
		Once a day	4%	N=14
		A few times a week	12%	N=37
		Every few weeks	18%	N=58
		Less often or never	52%	N=170
Shop online		Several times a day	21%	N=71
		Once a day	5%	N=18
		A few times a week	44%	N=145
		Every few weeks	26%	N=86
		Less often or never	3%	N=12
Please rate your overall health.		Excellent	28%	N=94
		Very good	50%	N=164
		Good	20%	N=67
		Fair	2%	N=5
		Poor	0%	N=1
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive	3%	N=9

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Somewhat positive		9% N=48
	Neutral		41% N=136
	Somewhat negative		32% N=105
	Very negative		10% N=32
How many years have you lived in Johnstown?	Less than 2 years		20% N=65
	2-5 years		26% N=86
	6-10 years		21% N=70
	11-20 years		20% N=67
	More than 20 years		13% N=44
Which best describes the building you live in?	One family house detached from any other houses		83% N=277
	Building with two or more homes (duplex, townhome, apa..		16% N=52
	Mobile home		0% N=1
	Other		1% N=2
Do you rent or own your home?	Rent		15% N=49
	Own		85% N=283
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	Less than \$500		3% N=9
	\$500 to \$999		7% N=23
	\$1,000 to \$1,499		11% N=38
	\$1,500 to \$1,999		30% N=99
	\$2,000 to \$2,499		27% N=87
	\$2,500 to \$2,999		14% N=45
	\$3,000 to \$3,499		4% N=14
	\$3,500 or more		4% N=13
Do any children 17 or under live in your household?	No		61% N=202
	Yes		39% N=131
Are you or any other members of your household aged 65 or older?	No		73% N=243
	Yes		27% N=89
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		3% N=10
	\$25,000 to \$49,999		5% N=15
	\$50,000 to \$74,999		10% N=33
	\$75,000 to \$99,999		25% N=78

	total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$100,000 to \$149,999		24% N=76
		\$150,000 or more		88% N=288
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		12% N=39
		Yes, I consider myself to be Spanish, Hispanic, or Latino		92% N=304
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		2% N=7
		Asian, Asian Indian, or Pacific Islander		2% N=6
		Black or African American		1% N=3
		White		92% N=304
		Other		6% N=19
		In which category is your age?	18-24 years	
	25-34 years			22% N=73
	35-44 years			20% N=67
	45-54 years			9% N=29
	55-64 years			13% N=42
	65-74 years			7% N=22
	75 years or older			50% N=166
	What is your gender?	Woman		50% N=166
		Man		50% N=167

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the Town of Johnstown conducted a survey of 2,800 residents. Survey invitations were mailed to randomly selected households and data were collected from November 22, 2022 to January 3, 2023. The results from this main survey effort represent the most robust estimate of your residents' opinions.





























After the above data collection period was underway, a link to an online open participation survey was publicized by the Town of Johnstown. The open participation survey was identical to the probability sample survey with two small updates; it included a question in the beginning asking whether the respondent lives within the town and also a question about where they heard about the survey. The open participation survey was open to all town residents and became available on December 20, 2022. The survey remained open for two weeks and there were 50 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. Due to limited response, the results were not statistically weighted.

































* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

Open participation survey results

This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

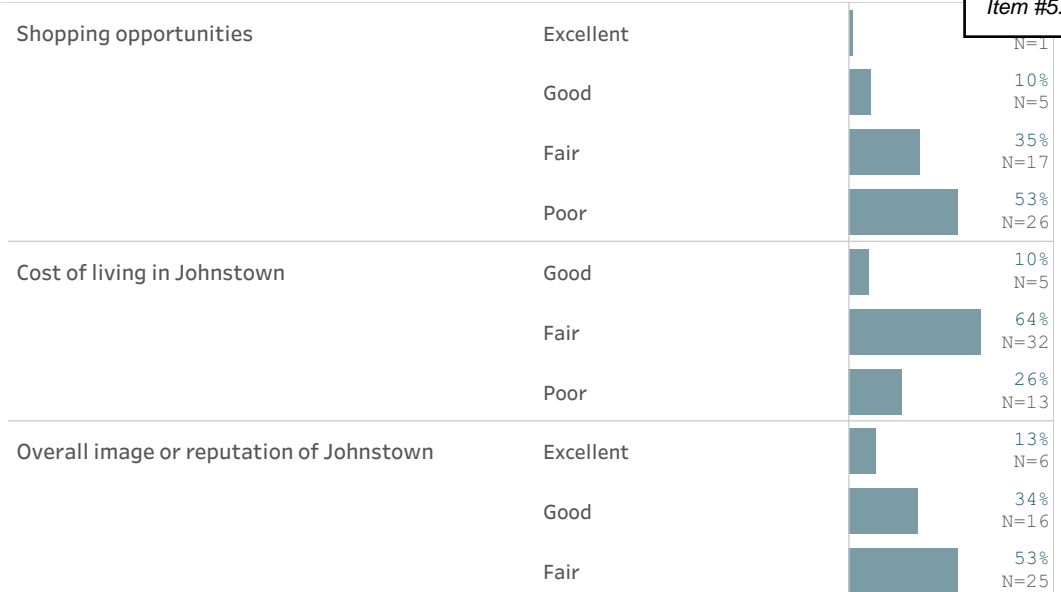
	Do you live within the Town of Johnstown?	Yes		100% N=50
Please rate each of the following aspects of quality of life in Johnstown.	Johnstown as a place to live	Excellent		18% N=9
		Good		56% N=28
		Fair		26% N=13
	Your neighborhood as a place to live	Excellent		42% N=21
		Good		48% N=24
		Fair		8% N=4
		Poor		2% N=1
	Johnstown as a place to raise children	Excellent		14% N=6
		Good		69% N=29
		Fair		17% N=7
	Johnstown as a place to work	Excellent		3% N=1
		Good		12% N=4
Fair			29% N=10	
Poor			56% N=19	
Johnstown as a place to visit	Excellent		4% N=2	
	Good		20% N=10	
	Fair		45% N=22	
	Poor		31% N=15	
Johnstown as a place to retire	Excellent		14% N=6	
	Good		40% N=17	
	Fair		37% N=16	
	Poor		9% N=4	
The overall quality of life in Johnstown	Excellent		10% N=5	
	Good		56% N=28	
	Fair		32% N=16	
	Poor		2% N=1	
Sense of community	Excellent		6% N=3	

Please rate each of the following aspects of quality of life in Johnstown.	Sense of community	Good		N=17
		Fair		48% N=24
		Poor		12% N=6
Please rate each of the following characteristics as they relate to Johnstown as a whole.	Overall economic health of Johnstown	Excellent		4% N=2
		Good		56% N=25
		Fair		38% N=17
		Poor		2% N=1
Overall quality of the transportation system (auto, bicycle, foot, bus) in Johnstown		Good		8% N=4
		Fair		35% N=17
		Poor		56% N=27
Overall design or layout of Johnstown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)		Excellent		2% N=1
		Good		14% N=7
		Fair		56% N=28
		Poor		28% N=14
Overall quality of the utility infrastructure in Johnstown (water, sewer, storm water, electric/gas, broadband)		Good		30% N=14
		Fair		32% N=15
		Poor		38% N=18
Overall feeling of safety in Johnstown		Excellent		20% N=10
		Good		58% N=29
		Fair		20% N=10
		Poor		2% N=1
Overall quality of natural environment in Johnstown		Excellent		6% N=3
		Good		27% N=13
		Fair		54% N=26
		Poor		13% N=6
Overall quality of parks and recreation opportunities		Excellent		6% N=3
		Good		29% N=14
		Fair		38% N=18
		Poor		27% N=13
Overall health and wellness opportunities in Johnstown		Excellent		4% N=2
		Good		32% N=16
		Fair		50% N=25

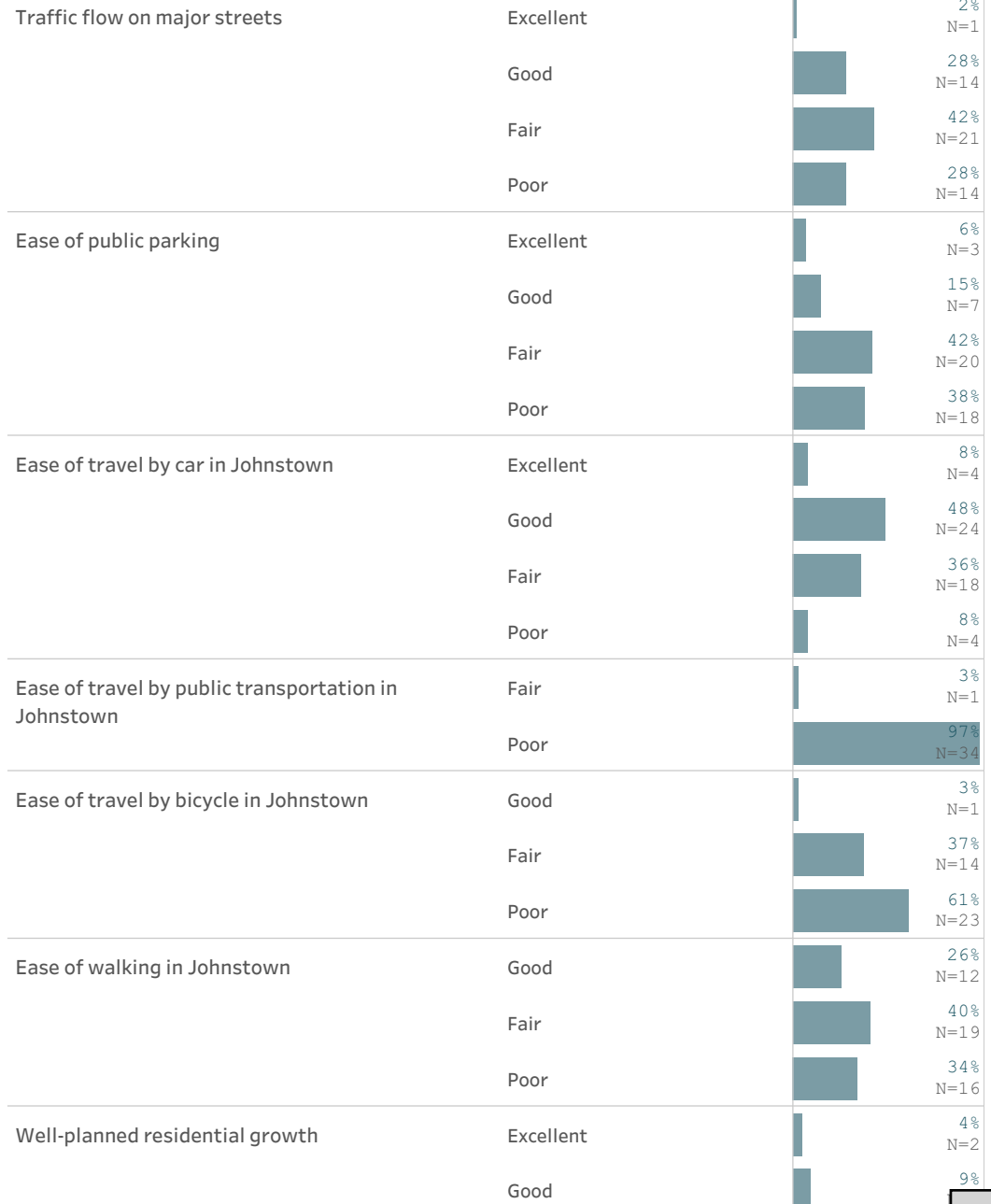
Please rate each of the following characteristics as they relate to Johnstown as a whole.	Overall health and wellness opportunities in Johnstown	Poor		11% N=5	
	Overall opportunities for education, culture, and the arts	Good		49% N=23	
		Fair		40% N=19	
		Poor		28% N=13	
	Residents' connection and engagement with their community	Good		46% N=21	
		Fair		26% N=12	
		Poor		16% N=8	
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Johnstown to someone who asks	Very likely		44% N=22
			Somewhat likely		34% N=17
Somewhat unlikely				6% N=3	
Very unlikely				42% N=20	
Remain in Johnstown for the next five years		Very likely		29% N=14	
		Somewhat likely		15% N=7	
		Somewhat unlikely		15% N=7	
		Very unlikely		72% N=36	
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		20% N=10	
		Somewhat safe		6% N=3	
		Neither safe nor unsafe		2% N=1	
		Somewhat unsafe		67% N=31	
	In Johnstown's downtown/commercial area during the day	Very safe		28% N=13	
		Somewhat safe		4% N=2	
		Neither safe nor unsafe		18% N=9	
	From property crime	Very safe		50% N=25	
		Somewhat safe		26% N=13	
		Neither safe nor unsafe		6% N=3	
		Somewhat unsafe		52% N=26	
	From violent crime	Very safe		34% N=17	
Somewhat safe			14% N=7		
Neither safe nor unsafe			28% N=14		
From fire, flood, or other natural disaster	Very safe		50% N=25		
	Somewhat safe		20% N=10		
	Neither safe nor unsafe		20% N=10		

Please rate how safe or unsafe you feel:	From fire, flood, or other natural disaster	Somewhat unsafe		6% N=1
Please rate the job you feel the Johnstown community does at each of the following.	Making all residents feel welcome	Excellent		6% N=3
		Good		35% N=17
		Fair		51% N=25
		Poor		8% N=4
	Attracting people from diverse backgrounds	Excellent		3% N=1
		Good		18% N=7
		Fair		36% N=14
		Poor		44% N=17
	Valuing/respecting residents from diverse backgrounds	Excellent		3% N=1
		Good		32% N=12
		Fair		43% N=16
		Poor		22% N=8
	Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Excellent		3% N=1
		Good		23% N=8
		Fair		40% N=14
		Poor		34% N=12
Please rate each of the following in the Johnstown community.	Overall quality of business and service establishments in Johnstown	Excellent		6% N=3
		Good		33% N=16
		Fair		42% N=20
		Poor		19% N=9
	Variety of business and service establishments in Johnstown	Excellent		2% N=1
		Good		16% N=7
		Fair		38% N=17
		Poor		44% N=20
	Vibrancy of downtown/commercial area	Excellent		2% N=1
		Good		17% N=8
		Fair		51% N=24
		Poor		30% N=14
Employment opportunities	Good		10% N=4	
	Fair		28% N=11	
	Poor		62% N=26	
































Please rate each of the following in the Johnstown community.



Please also rate each of the following in the Johnstown community.






Please also rate each of the following in the Johnstown community.

Well-planned residential growth	Fair		16% N=6
	Poor		51% N=23
Well-planned commercial growth	Excellent		5% N=2
	Good		5% N=2
	Fair		40% N=17
	Poor		51% N=22
Well-designed neighborhoods	Excellent		4% N=2
	Good		26% N=12
	Fair		37% N=17
	Poor		33% N=15
Preservation of the historical or cultural character of the community	Excellent		8% N=3
	Good		28% N=11
	Fair		46% N=18
	Poor		18% N=7
Public places where people want to spend time	Good		18% N=9
	Fair		41% N=20
	Poor		41% N=20
Variety of housing options	Good		24% N=10
	Fair		44% N=18
	Poor		32% N=13
Availability of affordable quality housing	Good		8% N=3
	Fair		28% N=11
	Poor		65% N=26
Overall quality of new development in Johnstown	Excellent		4% N=2
	Good		20% N=9
	Fair		39% N=18
	Poor		37% N=17
Overall appearance of Johnstown	Excellent		8% N=4
	Good		43% N=21
	Fair		47% N=23
	Poor		2% N=1
Cleanliness of Johnstown	Excellent		14%

Please also rate each of the following in the Johnstown community.

Cleanliness of Johnstown	Good		32% N=16
	Fair		68% N=32
Water resources (beaches, lakes, ponds, riverways, etc.)	Good		12% N=5
	Fair		49% N=21
	Poor		40% N=17
Air quality	Good		49% N=24
	Fair		35% N=17
	Poor		16% N=8
Availability of paths and walking trails	Excellent		2% N=1
	Good		6% N=3
	Fair		37% N=18
	Poor		55% N=27
Fitness opportunities (including exercise classes and paths or trails, etc.)	Excellent		2% N=1
	Good		27% N=12
	Fair		55% N=24
	Poor		16% N=7
Recreational opportunities	Excellent		4% N=2
	Good		17% N=8
	Fair		38% N=18
	Poor		40% N=19
Availability of affordable quality food	Good		25% N=12
	Fair		48% N=23
	Poor		27% N=13
Availability of affordable quality health care	Excellent		3% N=1
	Good		23% N=9
	Fair		55% N=22
	Poor		20% N=8
Availability of preventive health services	Excellent		3% N=1
	Good		22% N=8
	Fair		50% N=18
	Poor		25% N=9
Availability of affordable quality mental health care	Good		7% N=3

Please also rate each of the following in the Johnstown community.









Availability of affordable quality mental health care	Fair		N=6
	Poor		70% N=19
Opportunities to attend cultural/arts/music activities	Good		10% N=4
	Fair		34% N=14
	Poor		56% N=23
Community support for the arts	Good		9% N=3
	Fair		38% N=12
	Poor		53% N=17
Availability of affordable quality childcare/preschool	Good		20% N=4
	Fair		35% N=7
	Poor		45% N=9
K-12 education	Excellent		6% N=2
	Good		33% N=11
	Fair		45% N=15
	Poor		15% N=5
Adult educational opportunities	Good		4% N=1
	Fair		17% N=4
	Poor		79% N=19
Sense of civic/community pride	Excellent		7% N=3
	Good		30% N=13
	Fair		52% N=23
	Poor		11% N=5
Neighborliness of residents in Johnstown	Excellent		21% N=10
	Good		42% N=20
	Fair		25% N=12
	Poor		13% N=6
Opportunities to participate in social events and activities	Excellent		2% N=1
	Good		32% N=15
	Fair		45% N=21
	Poor		21% N=10
Opportunities to attend special events and festivals	Excellent		6% N=3
	Good		33% N=15

Please also rate each of the following in the Johnstown community.

































Opportunities to attend special events and festivals	Fair		N=25
	Poor		10% N=5
Opportunities to volunteer	Excellent		3% N=1
	Good		37% N=11
	Fair		47% N=14
	Poor		13% N=4
Opportunities to participate in community matters	Good		18% N=6
	Fair		59% N=20
	Poor		24% N=8
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		3% N=1
	Good		26% N=8
	Fair		45% N=14
	Poor		26% N=8

Please indicate whether or not you have done each of the following in the last 12 months.

Contacted the Town of Johnstown (in-person, phone, email, or web) for help or information	No		54% N=27
	Yes		46% N=23
Contacted Johnstown elected officials (in-person, phone, email, or web) to express your opinion	No		82% N=41
	Yes		18% N=9
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood w..	No		88% N=43
	Yes		12% N=6
Watched (online or on television) a local public meeting	No		50% N=25
	Yes		50% N=25
Volunteered your time to some group/activity in Johnstown	No		80% N=40
	Yes		20% N=10
Campaigned or advocated for a local issue, cause, or candidate	No		90% N=44
	Yes		10% N=5
Voted in your most recent local election	No		8% N=4
	Yes		92% N=45
Used bus, rail, subway, or other public transportation instead of driving	No		94% N=46
	Yes		6% N=3
Carpooled with other adults or children instead of driving alone	No		66% N=33
	Yes		34% N=17
Walked or biked instead of driving	No		64% N=32

have done each of the following in the last 12 months.			
Walked or biked instead of driving	Yes		18% N=18
Please rate the quality of each of the following services in Johnstown.	Public information services	Excellent	13% N=6
		Good	26% N=12
		Fair	43% N=20
		Poor	17% N=8
Economic development	Excellent		2% N=1
		Good	20% N=9
		Fair	57% N=26
		Poor	22% N=10
Traffic enforcement	Excellent		4% N=2
		Good	30% N=14
		Fair	36% N=17
		Poor	30% N=14
Traffic signal timing	Excellent		2% N=1
		Good	38% N=19
		Fair	38% N=19
		Poor	22% N=11
Street repair	Excellent		2% N=1
		Good	35% N=17
		Fair	33% N=16
		Poor	29% N=14
Street cleaning	Excellent		10% N=4
		Good	50% N=21
		Fair	31% N=13
		Poor	10% N=4
Street lighting	Excellent		6% N=3
		Good	44% N=22
		Fair	36% N=18
		Poor	14% N=7
Snow removal	Excellent		10% N=5
		Good	32% N=16
		Fair	36% N=18

Please rate the quality of each of the following services in Johnstown.

Snow removal	Poor		11% N=1
Sidewalk maintenance	Excellent		3% N=3
	Good		34% N=15
	Fair		32% N=14
	Poor		27% N=12
	Land use, planning, and zoning	Good	
Land use, planning, and zoning	Fair		42% N=19
	Poor		49% N=22
	Code enforcement (weeds, abandoned buildings, etc.)	Good	
Code enforcement (weeds, abandoned buildings, etc.)	Fair		35% N=14
	Poor		38% N=15
	Affordable high-speed internet access	Excellent	
Affordable high-speed internet access	Good		9% N=4
	Fair		17% N=8
	Poor		70% N=33
	Garbage collection	Excellent	
Garbage collection	Good		48% N=24
	Fair		28% N=14
	Poor		2% N=1
	Drinking water	Excellent	
Drinking water	Good		26% N=13
	Fair		42% N=21
	Poor		30% N=15
	Sewer services	Excellent	
Sewer services	Good		50% N=23
	Fair		33% N=15
	Poor		4% N=2
	Storm water management (storm drainage, dams, levees, etc.)	Excellent	
Storm water management (storm drainage, dams, levees, etc.)	Good		50% N=22
	Fair		32% N=14
	Poor		7% N=3
	Power (electric and/or gas) utility	Excellent	





Please rate the quality of each of the following services in Johnstown.

Power (electric and/or gas) utility	Good		38% N=19
	Fair		16% N=8
	Poor		12% N=6
Utility billing	Excellent		45% N=22
	Good		27% N=13
	Fair		16% N=8
	Poor		9% N=4
Police services	Excellent		50% N=20
	Good		35% N=14
	Fair		24% N=11
	Poor		9% N=4
Crime prevention	Excellent		48% N=13
	Good		37% N=10
	Fair		11% N=3
Animal control	Excellent		47% N=14
	Good		13% N=4
	Fair		7% N=2
	Poor		33% N=10
Ambulance or emergency medical services	Excellent		41% N=14
	Good		18% N=6
	Fair		3% N=1
	Poor		38% N=13
Fire services	Excellent		40% N=10
	Good		24% N=6
	Fair		20% N=5
	Poor		16% N=4
Fire prevention and education	Excellent		6% N=2
	Good		22% N=9
	Fair		40% N=10
	Poor		32% N=11
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Excellent		6% N=2
	Good		22% N=9






















Please rate the quality of each of the following services in Johnstown.

Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Fair		25% N=8
	Poor		5% N=2
Preservation of natural areas (open space, farmlands, and greenbelts)	Excellent		19% N=7
	Good		22% N=8
	Fair		54% N=20
	Poor		3% N=1
Johnstown open space	Excellent		21% N=8
	Good		34% N=13
	Fair		42% N=16
	Poor		6% N=3
Recycling	Excellent		45% N=21
	Good		28% N=13
	Fair		9% N=4
	Poor		6% N=3
Town parks	Excellent		37% N=18
	Good		49% N=24
	Fair		8% N=4
	Poor		3% N=1
Recreation programs or classes	Excellent		37% N=13
	Good		49% N=17
	Fair		11% N=4
	Poor		13% N=6
Recreation centers or facilities	Excellent		33% N=15
	Good		42% N=19
	Fair		11% N=5
	Poor		6% N=2
Health services	Excellent		22% N=7
	Good		56% N=18
	Fair		16% N=5
	Poor		34% N=14
Public library services	Excellent		41% N=14
	Good		34% N=14














Please rate the quality of each of the following services in Johnstown.

Public library services	Fair		7% N=3
	Poor		19% N=8
Overall customer service by Johnstown employees (police, receptionists, planners, etc.)	Excellent		52% N=22
	Good		24% N=10
	Fair		5% N=2
	Poor		








Please rate the following categories of Johnstown government performance.

The value of services for the taxes paid to Johnstown	Excellent		28% N=14
	Good		44% N=22
	Fair		26% N=13
	Poor		
The overall direction that Johnstown is taking	Excellent		22% N=10
	Good		33% N=15
	Fair		43% N=20
	Poor		
The job Johnstown government does at welcoming resident involvement	Excellent		11% N=4
	Good		63% N=24
	Fair		24% N=9
	Poor		
Overall confidence in Johnstown government	Excellent		15% N=7
	Good		48% N=22
	Fair		35% N=16
	Poor		
Generally acting in the best interest of the community	Excellent		18% N=8
	Good		43% N=19
	Fair		36% N=16
	Poor		
Being honest	Excellent		3% N=1
	Good		24% N=8
	Fair		50% N=17
	Poor		24% N=8
Being open and transparent to the public	Excellent		5% N=2
	Good		23% N=9













Please rate the following categories of Johnstown government performance.

Being open and transparent to the public	Fair		35% N=14
	Poor		35% N=14
Informing residents about issues facing the community	Good		26% N=11
	Fair		33% N=14
	Poor		40% N=17
Treating all residents fairly	Excellent		3% N=1
	Good		30% N=10
	Fair		45% N=15
	Poor		21% N=7
Treating residents with respect	Excellent		8% N=3
	Good		38% N=14
	Fair		41% N=15
	Poor		14% N=5

































Overall, how would you rate the quality of the services provided by each of the following?

The Town of Johnstown	Excellent		4% N=2
	Good		31% N=15
	Fair		51% N=25
	Poor		14% N=7
The Federal Government	Good		15% N=7
	Fair		54% N=25
	Poor		30% N=14

Please rate how important, if at all, you think it is for the Johnstown community to focus on each of the following in the coming two years.

































Overall economic health of Johnstown	Essential		41% N=20
	Very important		43% N=21
	Somewhat important		12% N=6
	Not at all important		4% N=2
Overall quality of the transportation system (auto, bicycle, foot, bus) in Johnstown	Essential		31% N=15
	Very important		37% N=18
	Somewhat important		27% N=13
	Not at all important		6% N=3
Overall design or layout of Johnstown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Essential		41% N=20
	Very important		43% N=21
	Somewhat important		14% N=7
	Not at all important		2% N=1

Please rate how important, if at all, you think it is for the Johnstown community to focus on each of the following in the coming two years.

































Overall quality of the utility infrastructure in Johnstown (water, sewer, storm water, electric/gas, broadband)	Essential		31% N=31	
	Very important		14% N=14	
	Somewhat important		6% N=3	
	Not at all important		2% N=1	
Overall feeling of safety in Johnstown	Essential		25% N=25	
	Very important		17% N=17	
	Somewhat important		8% N=8	
Overall quality of natural environment in Johnstown	Essential		12% N=12	
	Very important		27% N=27	
	Somewhat important		10% N=10	
	Not at all important		1% N=1	
Overall quality of parks and recreation opportunities	Essential		11% N=11	
	Very important		27% N=27	
	Somewhat important		11% N=11	
	Not at all important		1% N=1	
Overall health and wellness opportunities in Johnstown	Essential		7% N=7	
	Very important		20% N=20	
	Somewhat important		22% N=22	
	Not at all important		1% N=1	
Overall opportunities for education, culture, and the arts	Essential		7% N=7	
	Very important		22% N=22	
	Somewhat important		19% N=19	
	Not at all important		2% N=2	
Residents' connection and engagement with their community	Essential		8% N=8	
	Very important		24% N=24	
	Somewhat important		18% N=18	
How important, if at all, is it that Johnstown work to increase each of the following types of housing?	Larger lot development	Essential		6% N=6
	Very important		10% N=10	
	Somewhat important		19% N=19	
	Not at all important		11% N=11	
Higher end homes	Essential		1% N=1	
	Very important		15%	































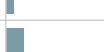


How important, if at all, is it that Johnstown work to increase each of the following types of housing?

Higher end homes	Somewhat important		18% N=9
	Not at all important		60% N=28
Middle income housing	Essential		11% N=5
	Very important		30% N=14
	Somewhat important		49% N=23
	Not at all important		11% N=5
Low income housing	Essential		9% N=4
	Very important		20% N=9
	Somewhat important		42% N=19
	Not at all important		29% N=13
Housing for people experiencing homelessness	Essential		7% N=3
	Very important		27% N=12
	Somewhat important		42% N=19
	Not at all important		24% N=11
Age restricted apartments (55 and older)	Essential		11% N=5
	Very important		36% N=17
	Somewhat important		34% N=16
	Not at all important		19% N=9
Age targeted housing (maintenance free, first floor master bedroom)	Essential		10% N=5
	Very important		46% N=22
	Somewhat important		25% N=12
	Not at all important		19% N=9
Senior assisted living	Very important		4% N=2
	Somewhat important		32% N=15
	Not at all important		64% N=30
Student housing	Essential		2% N=1
	Very important		21% N=10
	Somewhat important		40% N=19
Rental units	Essential		2% N=1
	Very important		21% N=10
	Somewhat important		40% N=19


















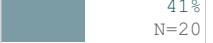














Johnstown work to increase each of the following types of housing?	Rental units	Not at all important		N=17
Parks serve various uses within a community, some of which are listed below. Please rate how important, if at all, each use is to our community.	Providing visual "green spaces" within the city	Essential		36% N=18
		Very important		36% N=18
		Somewhat important		24% N=12
		Not at all important		4% N=2
	Providing a place for rest and relaxation	Essential		22% N=11
		Very important		45% N=22
		Somewhat important		29% N=14
		Not at all important		4% N=2
	Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosse)	Essential		22% N=11
		Very important		37% N=18
		Somewhat important		35% N=17
		Not at all important		6% N=3
	Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.)	Essential		27% N=13
		Very important		47% N=23
		Somewhat important		22% N=11
		Not at all important		4% N=2
Providing opportunities for court sports (e.g., tennis, basketball)	Essential		14% N=7	
	Very important		34% N=17	
	Somewhat important		48% N=24	
	Not at all important		4% N=2	
Providing places for group gatherings	Essential		20% N=10	
	Very important		44% N=22	
	Somewhat important		32% N=16	
	Not at all important		4% N=2	
Providing places for children to play on playground equipment	Essential		32% N=16	
	Very important		44% N=22	
	Somewhat important		20% N=10	
	Not at all important		4% N=2	
Providing places to exercise pets	Essential		22% N=11	
	Very important		30% N=15	
	Somewhat important		32%	

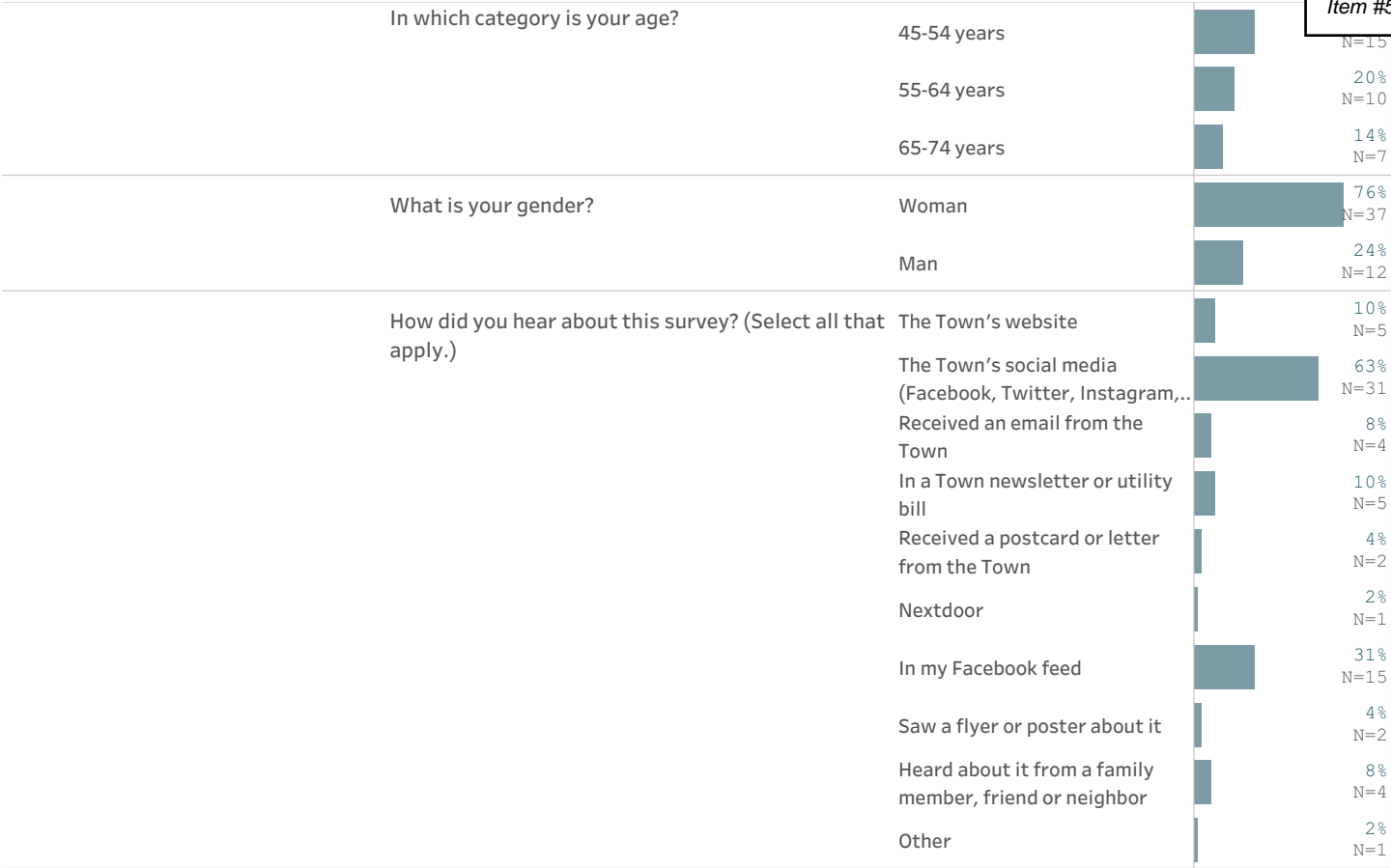
Parks serve various uses within a community, some of which are listed below. Please rate how important, if at all, each use is to our community.

Providing places to exercise pets	Not at all important		8% N=8	
Providing a place to walk or jog within the city	Essential		31% N=15	
	Very important		44% N=21	
	Somewhat important		21% N=10	
	Not at all important		4% N=2	
Providing natural open lands or wildlife habitat within the city	Essential		30% N=15	
	Very important		36% N=18	
	Somewhat important		26% N=13	
	Not at all important		8% N=4	
Providing annual flower plantings	Essential		12% N=6	
	Very important		36% N=18	
	Somewhat important		34% N=17	
	Not at all important		18% N=9	
Providing low-water perennial (bloom year after year) plantings	Essential		31% N=15	
	Very important		43% N=21	
	Somewhat important		24% N=12	
	Not at all important		2% N=1	
How important, if at all, do you think it is for the Town to seek funding to do the following in the next 5 years?	Expand the park system by acquiring new property for parks and natural lands	Essential		20% N=10
		Very important		26% N=13
		Somewhat important		38% N=19
		Not at all important		16% N=8
Build new parks on land the Town already owns to improve neighborhood access to a park	Essential		22% N=11	
	Very important		38% N=19	
	Somewhat important		26% N=13	
	Not at all important		14% N=7	
Renovate/enhance existing parks and natural areas	Essential		12% N=6	
	Very important		51% N=25	
	Somewhat important		27% N=13	
	Not at all important		10% N=5	
Improve daily maintenance and management of existing parks	Essential		12% N=6	
	Very important		53% N=26	
	Somewhat important		31% N=26	

How important, if at all, do you think it is for the Town to seek funding to do the following in the next 5 years?			
Improve daily maintenance and management of existing parks	Not at all important		2% N=2
	Essential		12% N=6
Expand recreation program and community facilities offerings	Very important		37% N=18
	Somewhat important		49% N=24
	Not at all important		2% N=1
	Essential		11% N=5
Seek additional funding to create and maintain existing offerings	Very important		30% N=14
	Somewhat important		43% N=20
	Not at all important		17% N=8
	Essential		11% N=5
Design or improve parks where people can play sports	Very important		38% N=18
	Somewhat important		48% N=23
	Not at all important		10% N=5
	Essential		4% N=2
Improve or build parks in underserved areas of the city	Very important		34% N=16
	Somewhat important		36% N=17
	Not at all important		13% N=6
	Essential		17% N=8
Preserve or connect more natural areas	Very important		27% N=13
	Somewhat important		35% N=17
	Not at all important		2% N=1
	Essential		37% N=18
Build a new indoor recreation center	Very important		12% N=6
	Somewhat important		33% N=16
	Not at all important		43% N=21
	Essential		12% N=6
Add new trails/fill in trail gaps	Very important		41% N=20
	Somewhat important		24% N=12
	Not at all important		4% N=2
	Essential		31% N=15
Create additional parking near recreational facilities and trail heads	Very important		39% N=19
	Somewhat important		47% N=23
	Essential		8% N=4

it is for the Town to seek funding to do the following in the next 5 years?	Create additional parking near recreational facilities and trail heads	Not at all important		3% N=3
In general, how many times do you:	Access the internet from your home using a computer, laptop, or tablet computer	Several times a day		86% N=42
		Once a day		4% N=2
		A few times a week		4% N=2
		Every few weeks		4% N=2
		Less often or never		2% N=1
		Access the internet from your cell phone	Several times a day	
		Once a day		8% N=4
		A few times a week		2% N=1
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.		Several times a day		90% N=44
		Once a day		10% N=5
Use or check email		Several times a day		92% N=45
		Once a day		6% N=3
		A few times a week		2% N=1
Share your opinions online		Several times a day		8% N=4
		Once a day		8% N=4
		A few times a week		17% N=8
		Every few weeks		17% N=8
		Less often or never		50% N=24
Shop online		Several times a day		18% N=9
		Once a day		20% N=10
		A few times a week		29% N=14
		Every few weeks		31% N=15
		Less often or never		2% N=1
Please rate your overall health.		Excellent		16% N=8
		Very good		51% N=25
		Good		29% N=14
		Fair		4% N=2
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Somewhat positive		12% N=6
		Neutral		29% N=14
		Somewhat negative		49% N=24
		Very negative		10% N=5

How many years have you lived in Johnstown?	Less than 2 years		20% N=8
	2-5 years		27% N=10
	6-10 years		16% N=8
	11-20 years		20% N=10
	More than 20 years		4% N=2
Which best describes the building you live in?	One family house detached from any other houses		96% N=47
	Building with two or more homes (duplex, townhome, apa..		4% N=2
Do you rent or own your home?	Rent		8% N=4
	Own		92% N=45
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	Less than \$500		4% N=2
	\$500 to \$999		6% N=3
	\$1,000 to \$1,499		14% N=7
	\$1,500 to \$1,999		24% N=12
	\$2,000 to \$2,499		27% N=13
	\$2,500 to \$2,999		16% N=8
	\$3,500 or more		8% N=4
Do any children 17 or under live in your household?	No		59% N=29
	Yes		41% N=20
Are you or any other members of your household aged 65 or older?	No		82% N=40
	Yes		18% N=9
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	\$25,000 to \$49,999		15% N=7
	\$50,000 to \$74,999		13% N=6
	\$75,000 to \$99,999		15% N=7
	\$100,000 to \$149,999		38% N=18
	\$150,000 or more		21% N=10
Are you Spanish, Hispanic, or Latino?	No, not Spanish, Hispanic, or Latino		88% N=43
	Yes, I consider myself to be Spanish, Hispanic, or Latino		12% N=6
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		2% N=1
	White		96% N=46
	Other		4% N=2
In which category is your age?	25-34 years		12% N=6
	35-44 years		22% N=10





December 2022

Item #5.

Dear Town of Johnstown Resident:

Please help us shape the future of Johnstown! You have been selected at random to participate in the 2022 Johnstown Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.**

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number of households being surveyed. Your feedback will help Johnstown make decisions that affect our Town.

A few things to remember:

- **Your responses are confidential and no identifying information will be shared.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<https://polco.us/xxplaceholder>

Please do not share your survey link.

This survey is for randomly selected households only. The Town will conduct a separate survey that is open to all residents just a few weeks from now.

If you have any questions about the survey, please call 970-587-4664.

Thank you for your time and participation!

Sincerely,

Matt LeCerf
Town Manager/Administrador del Pueblo

Estimado Residente del Pueblo de Johnstown:

¡Por favor ayúdenos a moldear el futuro de Johnstown! Usted ha sido seleccionado al azar para participar en la Encuesta de la Comunidad de Johnstown del 2022. **Si ya completó la encuesta en línea, gracias. Por favor no responda dos veces.**

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante—especialmente porque su hogar es uno de solamente un número pequeño de hogares que se están encuestando. Sus observaciones le ayudarán a Johnstown tomar decisiones que afectarán a nuestro pueblo.

Algunas cosas para recordar:

- **Sus respuestas son confidenciales y no se compartirá ninguna información de identificación.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **Puede devolver la encuesta *en inglés* por correo en el sobre pre-pagado adjunto, o puede completar la encuesta en línea *en español* en: <https://polco.us/xxplaceholder>**

Por favor no comparta el enlace de su encuesta. Esta encuesta es solamente para hogares seleccionados al azar. El Pueblo conducirá una encuesta separada que está abierta a todos los residentes dentro de unas semanas.

Si tiene alguna pregunta sobre la encuesta, por favor llame al 970-587-4664.

¡Gracias por su tiempo y participación!

Atentamente,

The Town of Johnstown 2022 Community Survey

Item #5.

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Johnstown.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Johnstown as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Johnstown as a place to raise children	1	2	3	4	5
Johnstown as a place to work.....	1	2	3	4	5
Johnstown as a place to visit.....	1	2	3	4	5
Johnstown as a place to retire	1	2	3	4	5
The overall quality of life in Johnstown	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Johnstown as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Johnstown.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Johnstown.....	1	2	3	4	5
Overall design or layout of Johnstown's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Johnstown (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Johnstown	1	2	3	4	5
Overall quality of natural environment in Johnstown	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Johnstown.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Johnstown to someone who asks.....	1	2	3	4	5
Remain in Johnstown for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Johnstown's downtown/commercial area during the day.....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Johnstown community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Johnstown community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Johnstown.....	1	2	3	4	5
Variety of business and service establishments in Johnstown.....	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Johnstown	1	2	3	4	5
Overall image or reputation of Johnstown.....	1	2	3	4	5

© 2001-2022 National Research Center, Inc. National Community Survey™

7. Please also rate each of the following in the Johnstown community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Johnstown	1	2	3	4	5
Ease of travel by public transportation in Johnstown.....	1	2	3	4	5
Ease of travel by bicycle in Johnstown	1	2	3	4	5
Ease of walking in Johnstown.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Johnstown.....	1	2	3	4	5
Overall appearance of Johnstown.....	1	2	3	4	5
Cleanliness of Johnstown.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Johnstown	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the Town of Johnstown (in-person, phone, email, or web) for help or information	1	2
Contacted Johnstown elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like Town Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Johnstown	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

The Town of Johnstown 2022 Community Survey

Item #5.

9. Please rate the quality of each of the following services in Johnstown.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Police services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Johnstown open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Town parks.....	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services	1	2	3	4	5
Overall customer service by Johnstown employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Johnstown government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Johnstown.....	1	2	3	4	5
The overall direction that Johnstown is taking.....	1	2	3	4	5
The job Johnstown government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Johnstown government.....	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The Town of Johnstown	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

© 2001-2022 National Research Center, Inc.

12. Please rate how important, if at all, you think it is for the Johnstown community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Johnstown	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Johnstown.....	1	2	3	4
Overall design or layout of Johnstown’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Johnstown (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4
Overall feeling of safety in Johnstown.....	1	2	3	4
Overall quality of natural environment in Johnstown.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Johnstown.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents’ connection and engagement with their community.....	1	2	3	4

13. How important, if at all, is it that Johnstown work to increase each of the following types of housing?

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>	<u>Don’t know</u>
Larger lot development.....	1	2	3	4	5
Higher end homes.....	1	2	3	4	5
Middle income housing.....	1	2	3	4	5
Low income housing.....	1	2	3	4	5
Housing for people experiencing homelessness.....	1	2	3	4	5
Age restricted apartments (55 and older).....	1	2	3	4	5
Age targeted housing (maintenance free, first floor master bedroom).....	1	2	3	4	5
Senior assisted living.....	1	2	3	4	5
Student housing.....	1	2	3	4	5
Rental units.....	1	2	3	4	5

14. Parks serve various uses within a community, some of which are listed below. Please rate how important, if at all, each use is to our community.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Providing visual “green spaces” within the city	1	2	3	4
Providing a place for rest and relaxation	1	2	3	4
Providing developed spaces for field sports (e.g., soccer, football, rugby, field hockey, lacrosse)	1	2	3	4
Providing open lawn/play space (for children or adults to play their own games like tag, Frisbee, croquet, etc.)	1	2	3	4
Providing opportunities for court sports (e.g., tennis, basketball)	1	2	3	4
Providing places for group gatherings	1	2	3	4
Providing places for children to play on playground equipment	1	2	3	4
Providing places to exercise pets	1	2	3	4
Providing a place to walk or jog within the city	1	2	3	4
Providing natural open lands or wildlife habitat within the city	1	2	3	4
Providing annual flower plantings	1	2	3	4
Providing low-water perennial (bloom year after year) plantings	1	2	3	4

15. How important, if at all, do you think it is for the Town to seek funding to do the following in the next 5 years?

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Expand the park system by acquiring new property for parks and natural lands	1	2	3	4
Build new parks on land the Town already owns to improve neighborhood access to a park	1	2	3	4
Renovate/enhance existing parks and natural areas.....	1	2	3	4
Improve daily maintenance and management of existing parks.....	1	2	3	4
Expand recreation program and community facilities offerings.....	1	2	3	4
Seek additional funding to create and maintain existing offerings.....	1	2	3	4
Design or improve parks where people can play sports.....	1	2	3	4
Improve or build parks in underserved areas of the city.....	1	2	3	4
Preserve or connect more natural areas.....	1	2	3	4
Build a new indoor recreation center.....	1	2	3	4
Add new trails/fill in trail gaps.....	1	2	3	4
Create additional parking near recreational facilities and trail heads.....	1	2	3	4

© 2001-2022 National Research Center, Inc.

The Town of Johnstown 2022 Community Survey

Item #5.

Our last questions are about you and your household.
 Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. How many years have you lived in Johnstown?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment, or condominium)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$500 \$2,000 to \$2,499
 \$500 to \$999 \$2,500 to \$2,999
 \$1,000 to \$1,499 \$3,000 to \$3,499
 \$1,500 to \$1,999 \$3,500 or more

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$75,000 to \$99,999
 \$25,000 to \$49,999 \$100,000 to \$149,999
 \$50,000 to \$74,999 \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic, or Latino
 Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian, or Pacific Islander
 Black or African American
 White
 Other

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Woman
 Man
 Identify in another way → go to D14a

D14a. If you identify in another way, how would you describe your gender?

- Agender/I don't identify with any gender
 Genderqueer/gender fluid
 Non-binary
 Transgender man
 Transgender woman
 Two-spirit
 Not listed

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

© 2001-2022 National Research Center, Inc.



Town of Johnstown

Community Survey Results

2023

1

The Basics

- Managed by the National Research Center and Polco
 - Mailings to households
 - Open online questionnaire
 - 240 Residents completed the paper forms
 - 187 Residents completed the online survey
 - 50 Residents participated in the open survey
 - Total of 427 responses were received.



Town of Johnstown
johnstown.colorado.gov | 970-587-4664

2

Areas of Inquiry

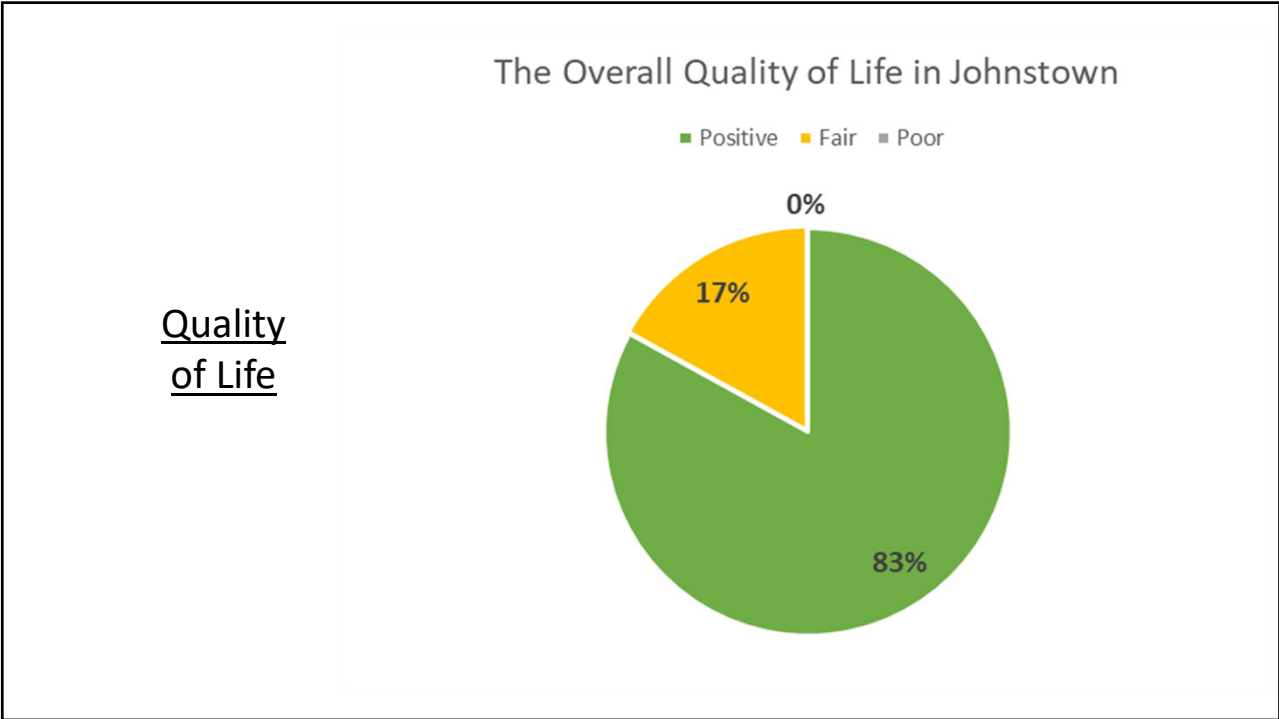
Economy	Mobility
Community Design	Utilities
Safety	Natural Environment
Parks and Recreation	Health and Wellness
Education, Arts and Culture	Inclusivity and Engagement

Questions Measured: Quality and Importance

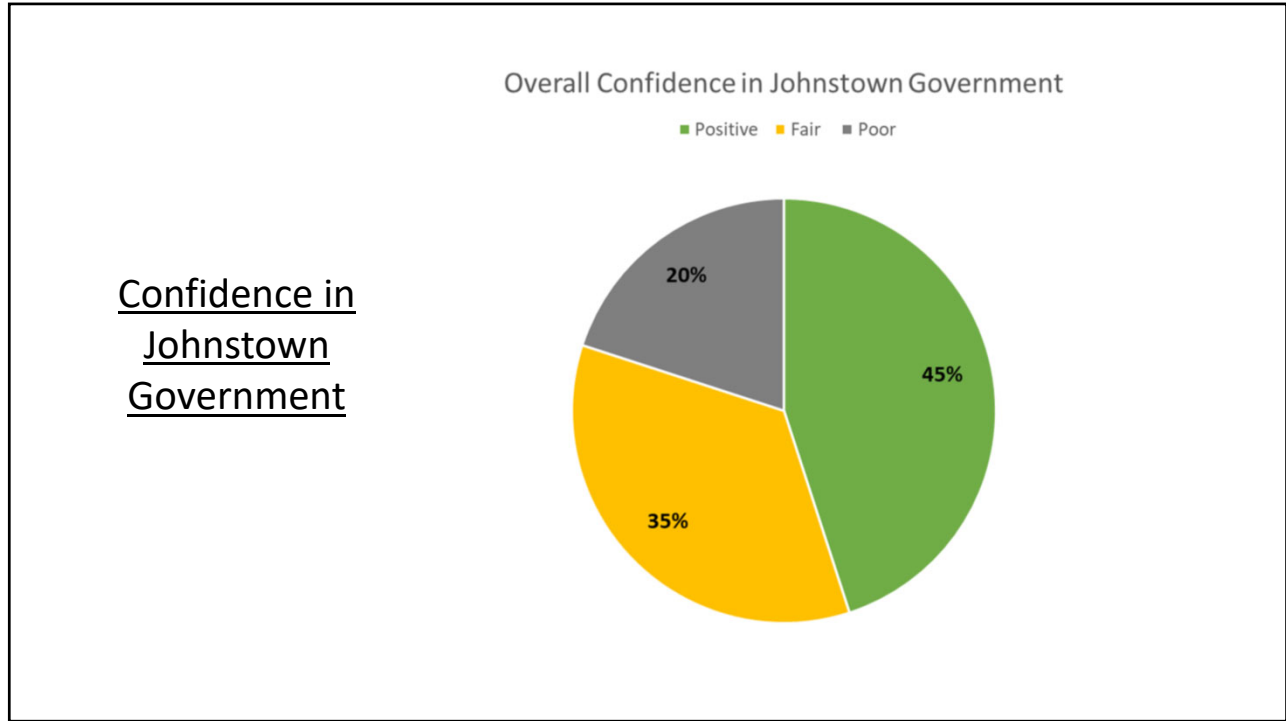


Town of Johnstown
johnstown.colorado.gov | 970-587-4664

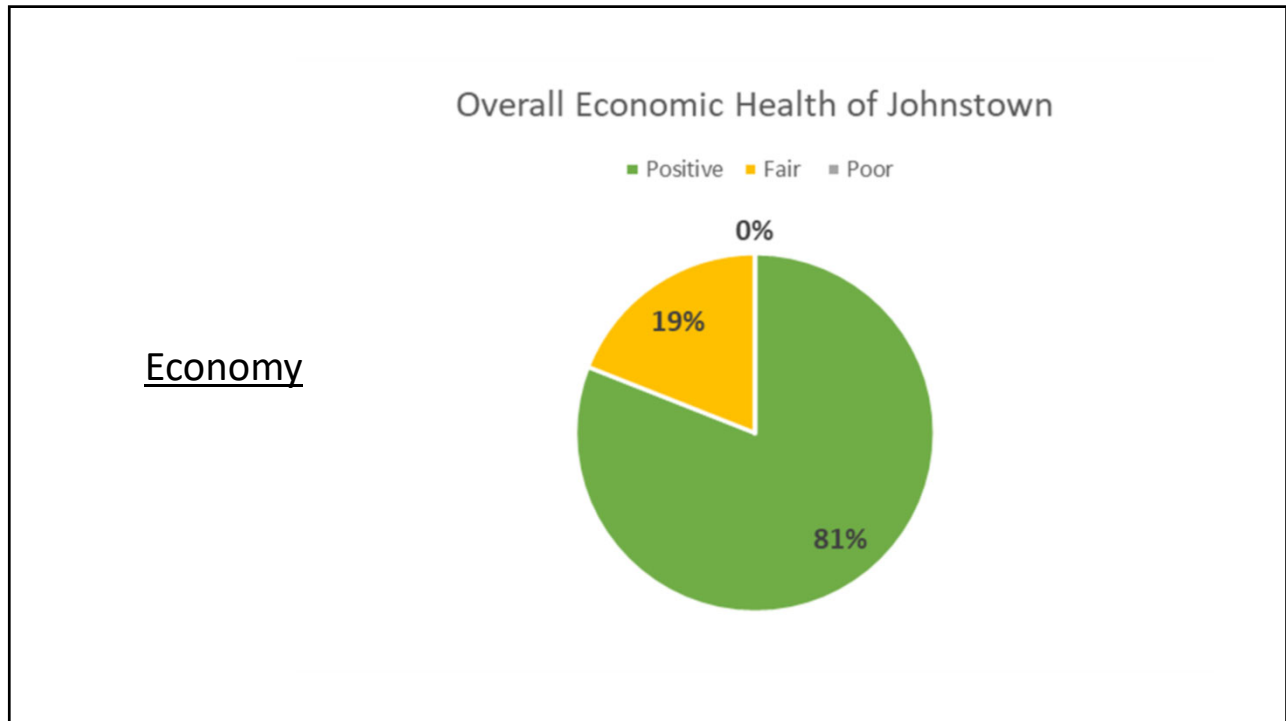
3



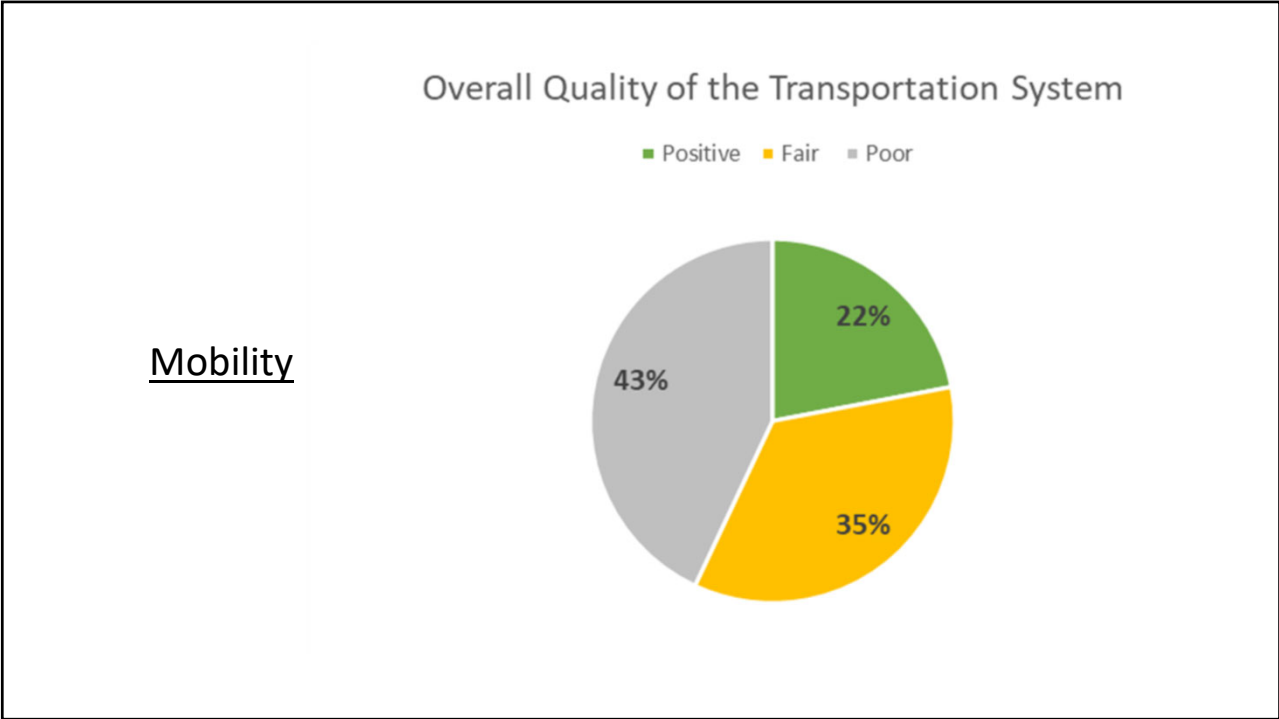
4



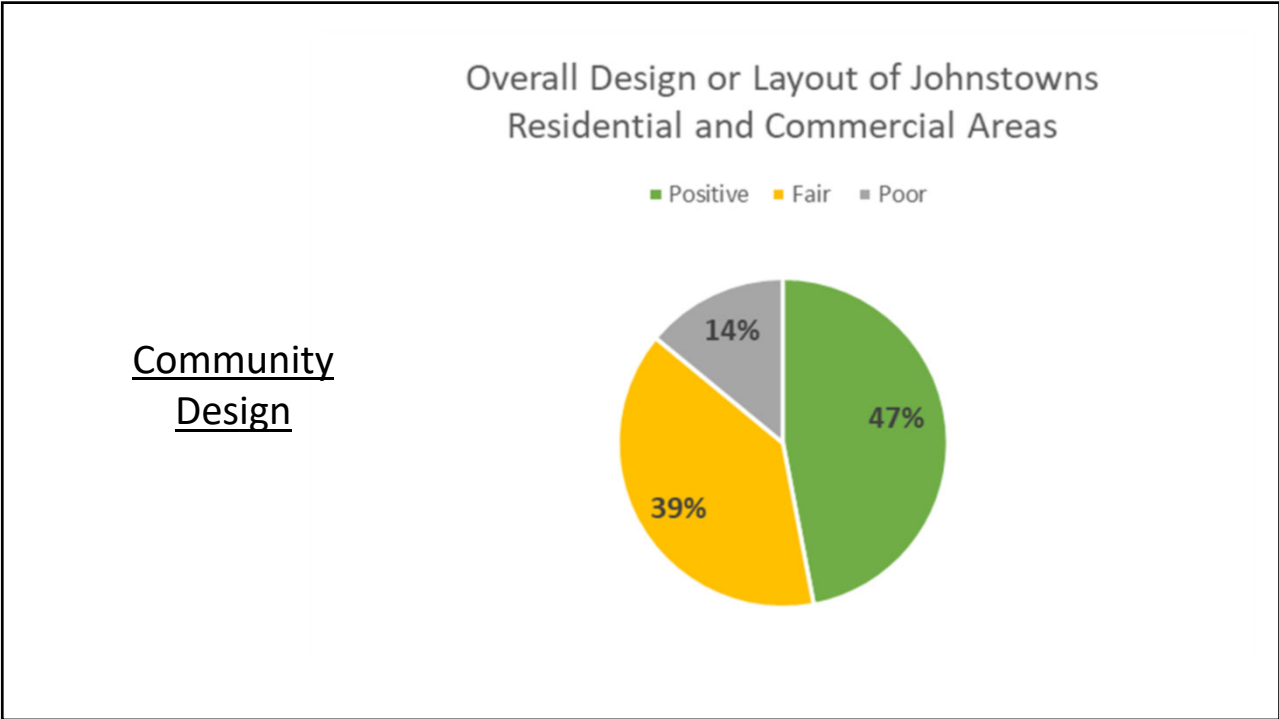
5



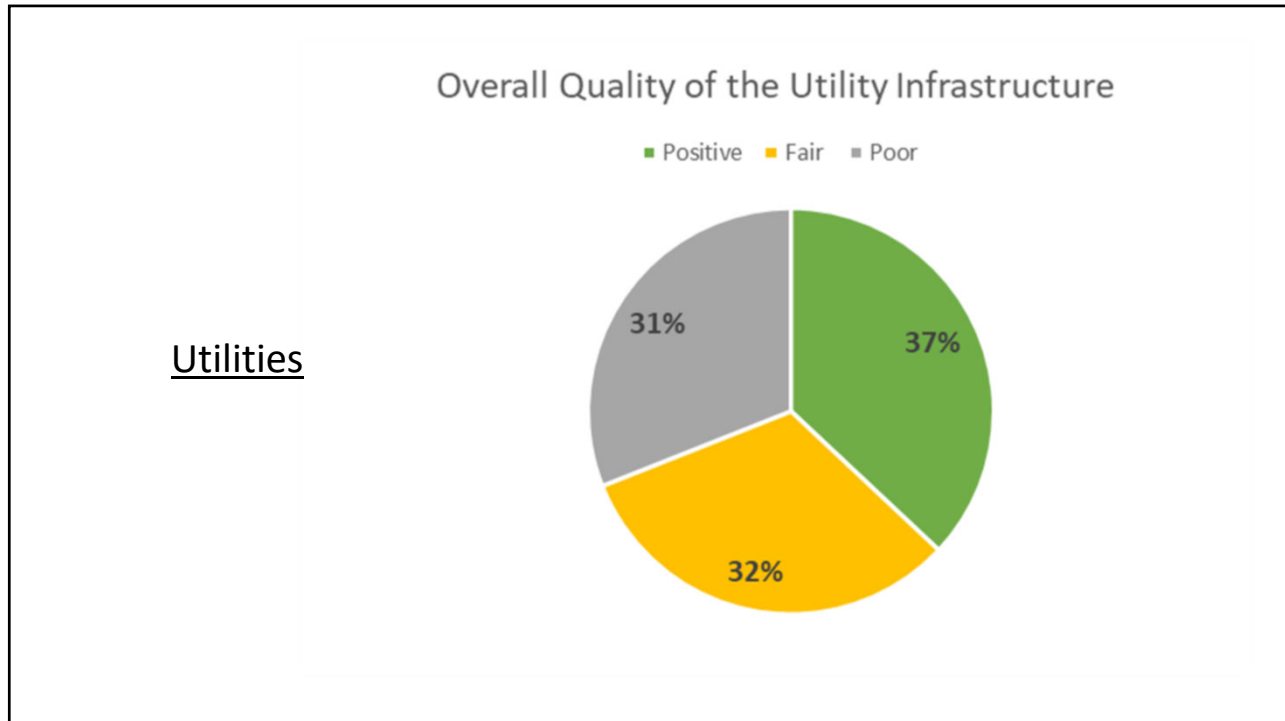
6



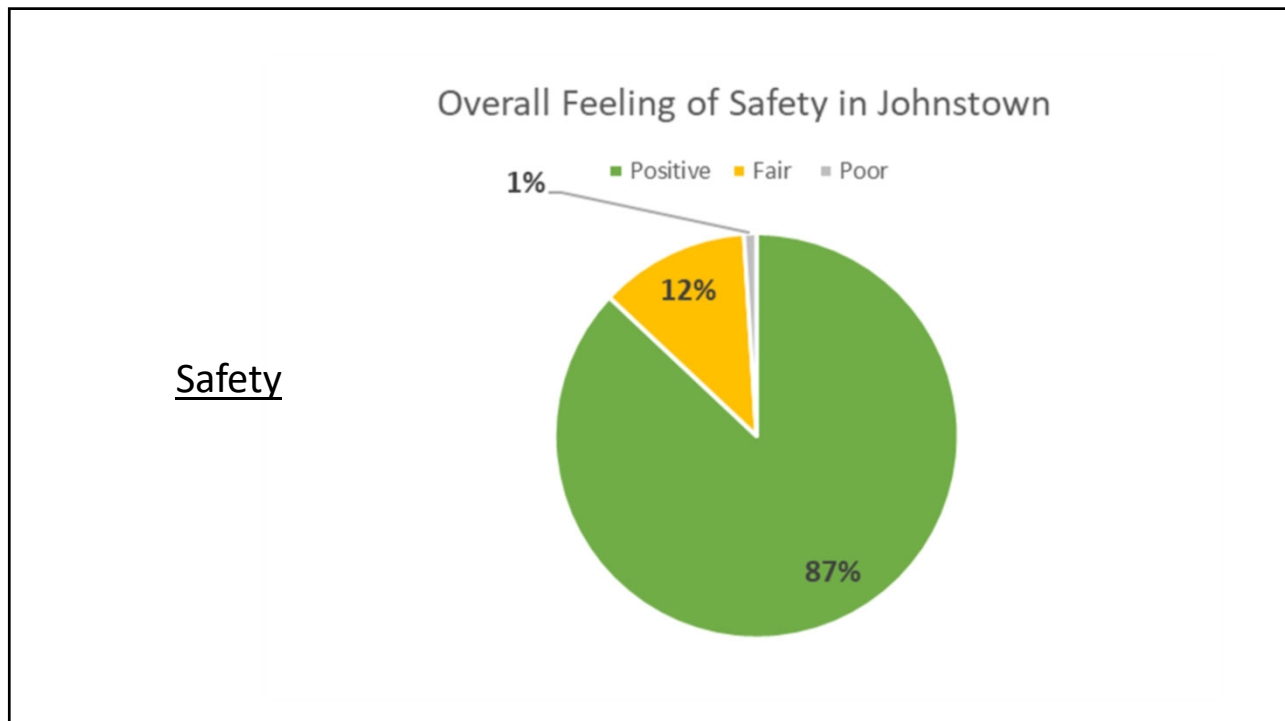
7



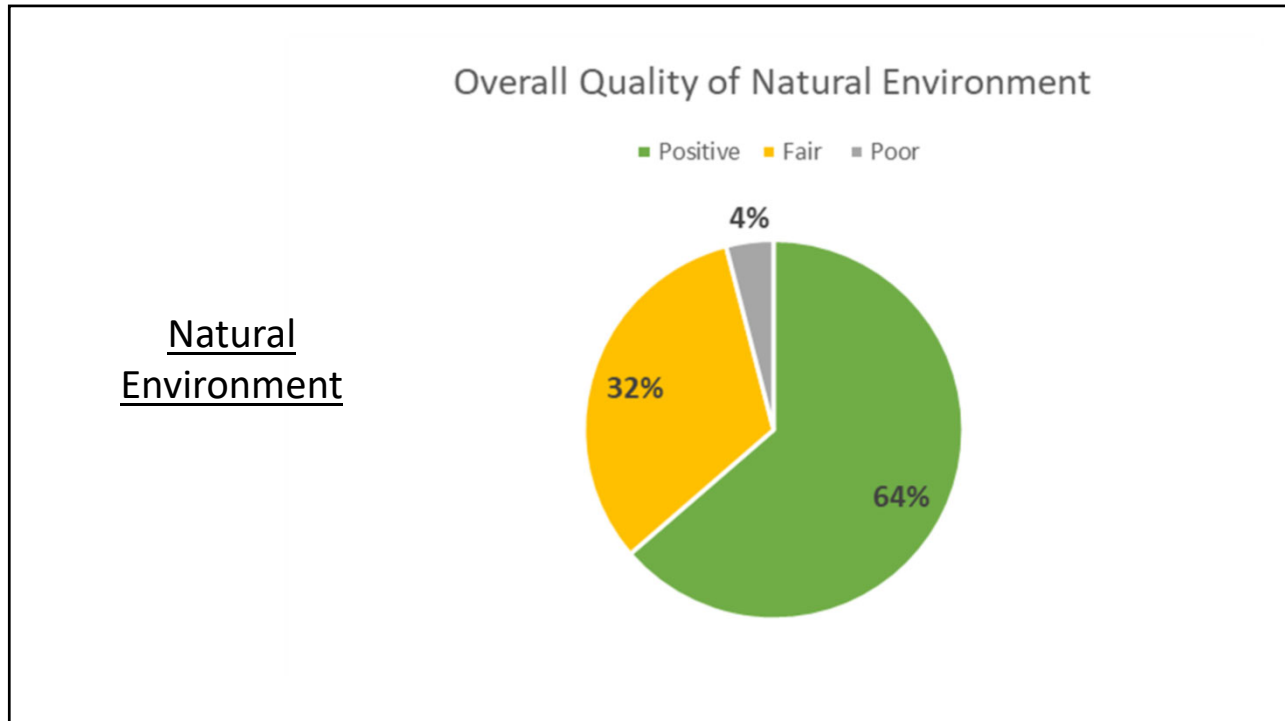
8



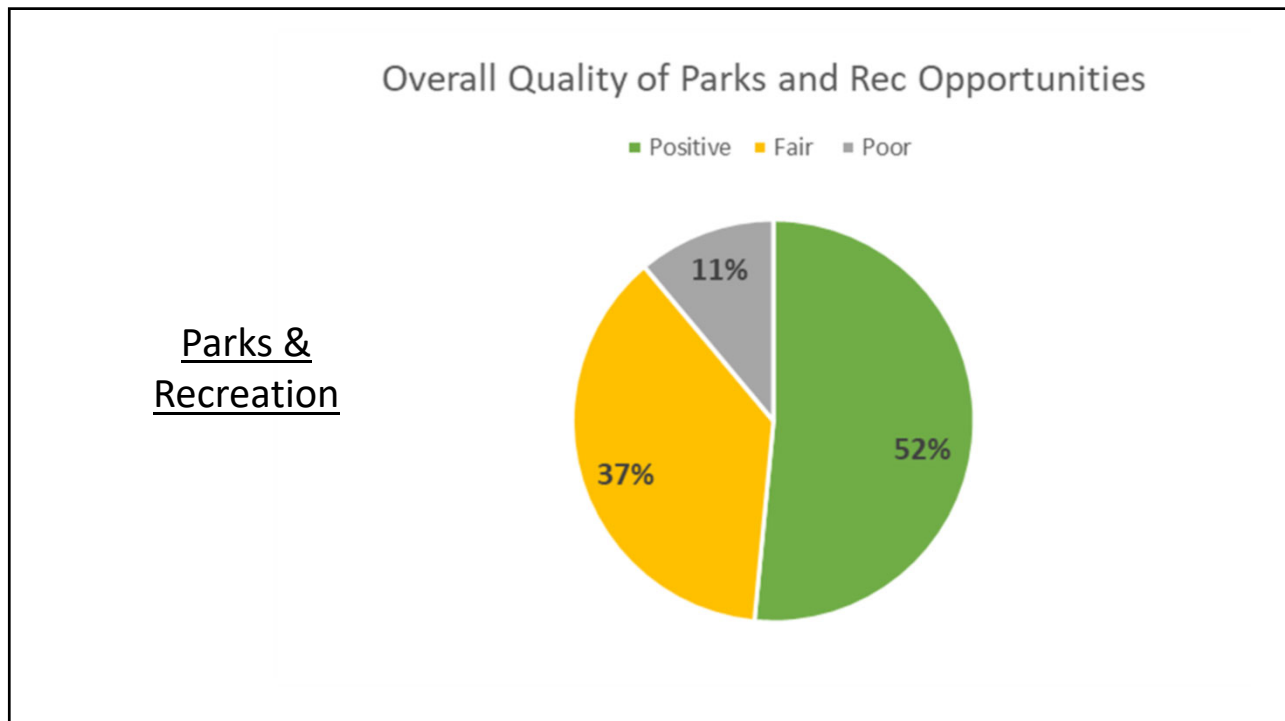
9



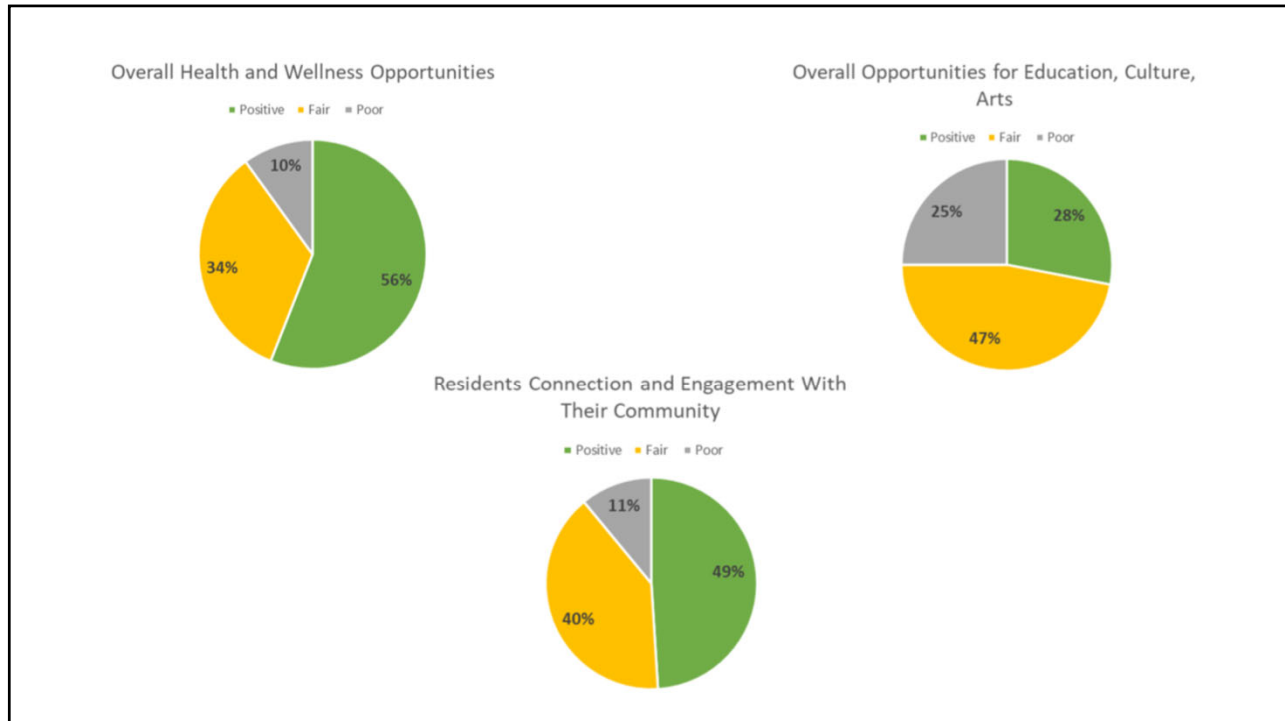
10



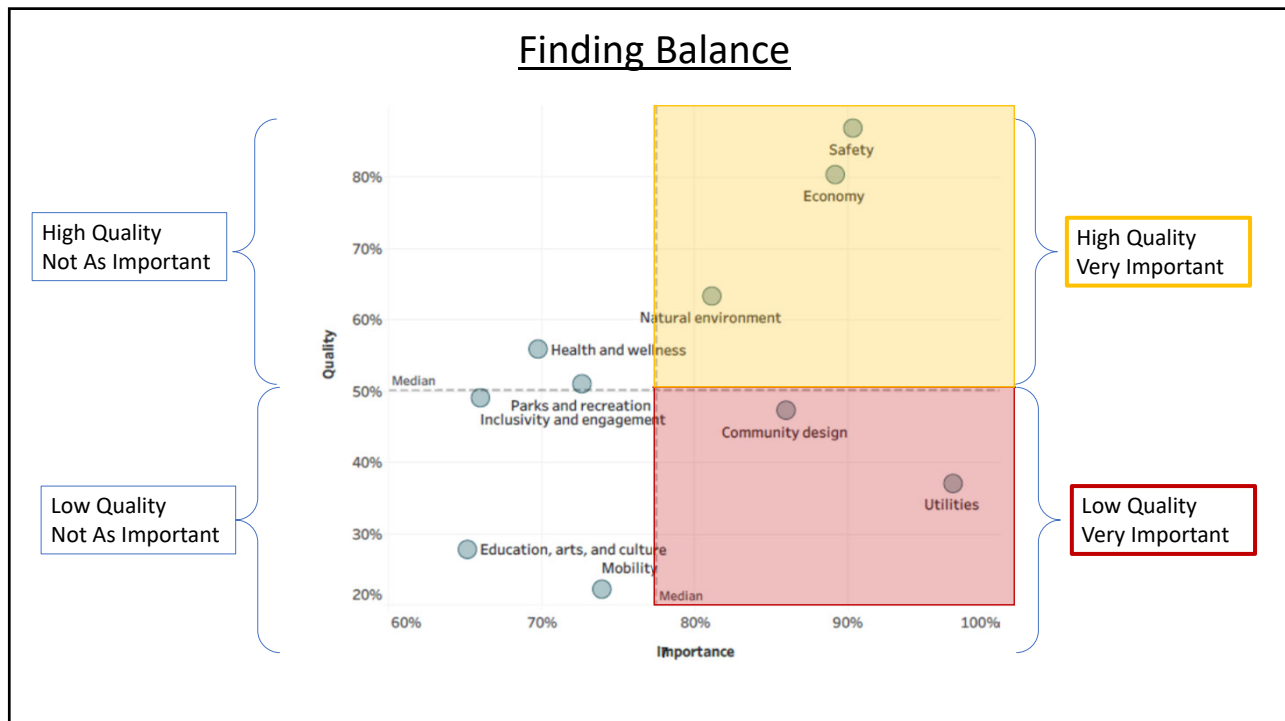
11



12



13

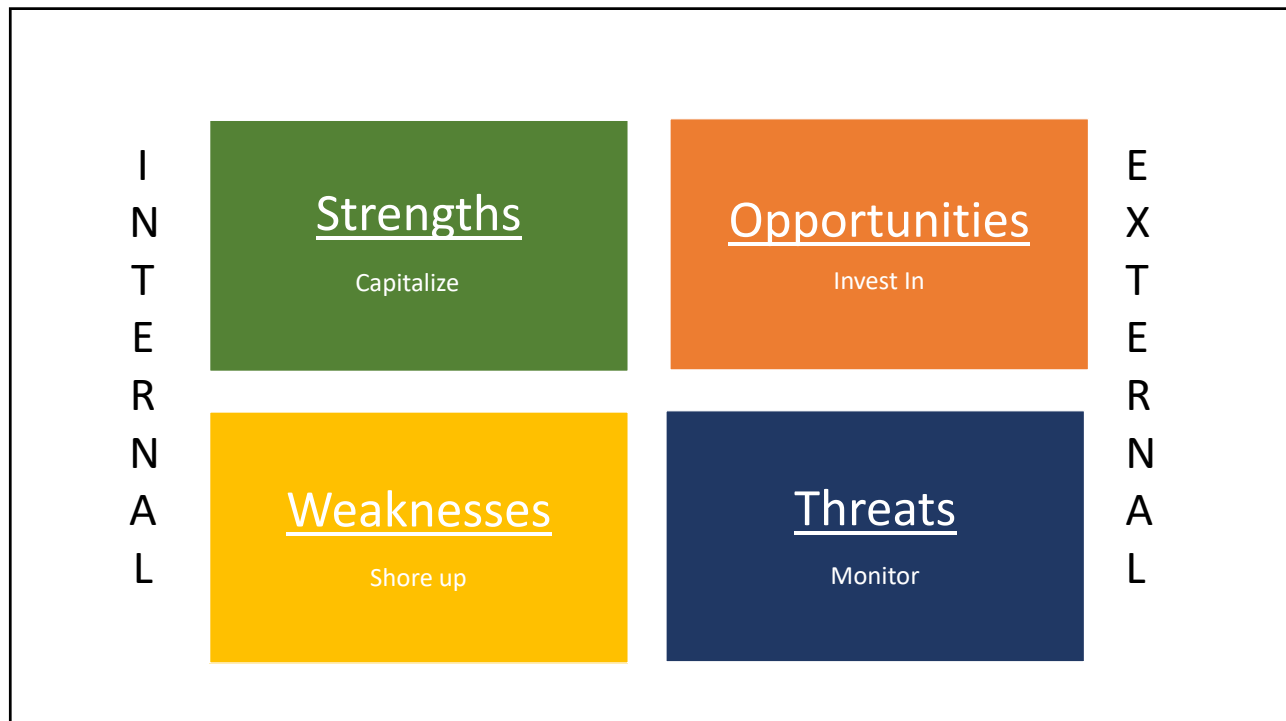


14

Areas of Opportunity

Organizational Excellence & Public Trust	Natural & Built Environment	Healthy & Resilient Economy	Safe & Welcoming Community	Quality Infrastructure & Facilities
Community Design	Parks – Expansion and development	Employment opportunities	Arts, culture, education	Utility Infrastructure
Housing Availability	Trails – expansion and development	Tourist opportunities	Public transportation	Transportation
	Community Design	Business variety	Shared public spaces	Bicycle & Walking paths/lanes
	Housing Availability	Shopping opportunities	Drinking water quality	
	Natural areas/ environment			Water resources
	Open space			Internet availability

15



16

Areas of Opportunity

Weaknesses Opportunities

Organizational Excellence & Public Trust	Natural & Built Environment	Healthy & Resilient Economy	Safe & Welcoming Community	Quality Infrastructure & Facilities
Community Design - Policy	Parks – Expansion and development	Employment opportunities	Arts, culture, education	Utility Infrastructure
Housing Availability - Policy	Trails – Expansion and development	Tourist opportunities	Public Transportation	Transportation
	Community Design - Neighborhoods	Business variety	Shared public spaces	Bicycle & Walking path/lanes
	Housing Availability – Types of Homes	Shopping Opportunities	Drinking water quality	Water Resources
	Natural areas/ Environment			Internet availability
	Open space			

17

Questions/Comments

Thank you!



Town of Johnstown

johnstown.colorado.gov | 970-587-4664

18